

Until the day everyone meets the AI, An innovative technology that shapes the future, WISEAI

We create Al services. Our Al Services understand and work for you



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OUR HISTORY

2024

- Selection of Outstanding Employment Companies in Seongnam City in 2024
- Selection of Baby Unicorn Plus Company (Ministry of SMEs and Startups)
- Selection of Gyeonggi-do Star Enterprises
- Korean Academy of Oral and Ampanial Implants
 Sign MOU for the Korean Association of Geriatric Dentistry
- Seminar on 'Improving Dental Management Using Al Coordinators'
- Complete Series B Investment (IBK Industrial Bank, Q Capital, etc.)
- AiME, AiU, DentOn service open, AloT, and AiMING open
- Establishment of Technology Special Listing Strategy
- Contagion to Coffee National Chain, Patent
 Law Supplies Major, U&I Dermatology Branch Al
 Customer Center
- Participation in the KIMES 2024 International Medical Device Exhibition
- Highest grade TI-1 in technical evaluation

2023

- Series A investment completed (Technology Guarantee Fund, etc.)
- Selection of baby unicorn companies (Ministry of SMEs and Startups, Korea Start-up Promotion Agency)
- Gyeonggi Province selected promising small and medium-sized enterprises, won the Grand Prize for 'Korea's Small and Medium Business
- Presidential Award of the Korea Federation of Small and Medium Business

- Supply of Al customer centers other than Gachon University Gil Hospital, Michuhol Hospital, Gaon Dental Hospital, and Vanova Gi Plastic Surgery Hospital
- Contract for IPO Organizer (Korea Investment & Securities)

2022

- Paid-in capital increase and attraction of government funds
- New registration of K-OTC
- CareSquare MOU, I'm Fine Doctor and Al Solution Joint Research
- Select four hospital suppliers for the Al voucher project (Myeongji Medical Foundation and others)
- MOU on YouTube Bio to expand B2C business of Al Customer Center for Health Examination
- Listed by K-OTC

2021

- Seongnam Medical Center's decision to introduce Al
- 2021 Korea's Consumer Target (Total Artificial Intelligence Platform Division)
- MP3I Merger Co., Ltd. (Securing voice and video recognition technology)
- Free capital increase (KRW 2.31 billion)
- Launch of Al Page Service
- Launch of Al Call Service
- Establishment of Al-guided robot at Eulji Hospital in Uijeongbu

2020

- Implementation of capital increase (Capital capital of KRW 1.26 billion)
- Subsidiary Wharton 365 Small Merger (Capital Capital of KRW 1.3 billion)
- The establishment of a new corporation through a human division of WiseCare's Al division
- Bano, Banova Plastic Surgery, Contract to supply LOVEY to Hansarang Clinic

2019

 Construction of Al information robot at Catholic Eunpyeong St. Mary's Hospital (19.07 completed)

2018

- Participation in planning a smart hospital, a Catholic school corporation
- Planning of the Al Platform (VAP, Unicorn) at St. Mary's Hospital

2017

- WiseCare Al Business Department Launched
- Development of businesses for medical platforms such as Al chatbots

🐷 서울안심치과 🦉

SPACESOLUTIONS

🌇 고려대학교안암병원

We are continuing to invest in R&D, for the globalization project.



Technology for adding emotions to an AI/ **Technology for listening** during the AI response

Al-based call system using voice control: the customer's voice is comprehensively analyzed, and the voice of the response is adjusted (tone, speed, and volume) according to the characteristics of the answer Listening during Al response: Al stops responding when a customer speaks during the response, and switches to listening mode as if conversing with a person



The SOIP AI video call technology, an AI call while looking at the screen

A technology for watching the content while talking to the Al



Technology for diagnosing and treating dementia through AI analysis

Technology for supporting the diagnosis of dementia and patient care



Metaverse hospital (Virtual Care Center)

We can establish a hospital's Virtual Care Center in the metaverse platform, allowing the consultation and appointment 24/7, 365 days a year, with the Al Page and Al Call



A company jointly researched and developed by a group of experts with the best technology in Al



Develop and deliver essential programs on the field based on hospital clinical experience



Implement and link AI in a variety of environments, from personal to business, for convenience

PARTNERS

Our valued partnership with WISEAI recognizes our technology and convenience, and we are taking steps toward future success. We are working hard today to maximize convenience and succeed in our customers' business.

Recognizing the convenience, scalability, and stability of the business through Al, I understand you, and I create your Al for you.











타이거치과

PARTNERS

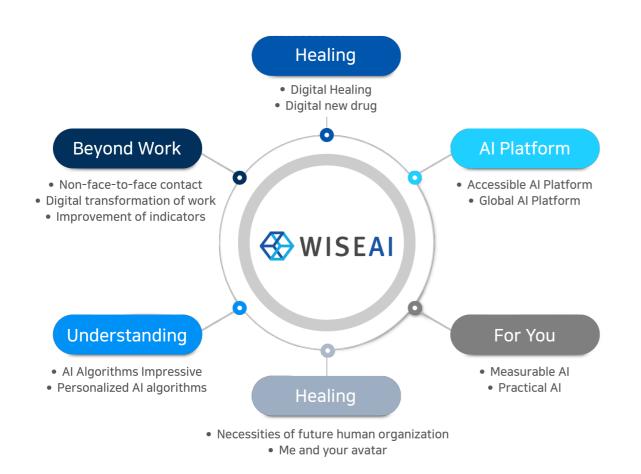


PARTNERS

₩ 서울바른생각치과		강남치과의원	ᡡ 뉴욕연합치과	学서울현대치과
 	♡용인치과	BOSTON BIS보스론치과	교 소중한메디케어 SOJUNGHAN MEDICARE	VANADA COFFEE
한국피엠오주식회사 Sired Prace Management Office Guid	ᅍ 혍탑 치과	모나리자치과 Monalisa Dental Clinic	세명치과의원	유동기치과의원
DENTAL ANTI TEETH AGING	문치과의원	생을 이루는	아산정플란트치과의원	SEQUIL DREAM DENTAL CLINIC
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Business, healing, and care! Al Virtual Care, Al Call Assistant, Al Partnership Service, AloT Platform

DentOn / AiME / AiU / SSAM



WISEAI's special AI technology that adds emotions



Al emotional communication technology

The AI analyzes the customer's voice and responds by adjusting the tone, speed, and volume of the voice.



Al SIP communication control technology

We have our own inference engine that can infer more than 45 languages in over 150 countries.



Al SIP communication control technology

This is a SIP Client for AI technology that does not require communication technology linkage, and global platform development is possible.



Generative AI and connection with knowledge DB

Active response inference is possible through the connection with Chat GPT, and the knowledge DB is being expanding.



Al business creation, expansion

From individuals, small businesses and to large businesses, Al businesses are expanded according to the environment of the industry and its size.



Treatment on the Al platform

We develop AI platforms for various diseases that can handle tasks as well as treatment such as diagnosing dementia and caring for the patients.

WISEAI

[DentOn]



Which is Al-based and helps customer care and healing in hospitals.

"Denton" is Korea's No. 1 AI platform specialized in dental clinics.

It effectively supports patient management such as health insurance benefits and medical guidance that are easy to miss in busy medical environments, and automates communication with patients to provide a more efficient medical environment.

Al Dental Care Platform, Denton

Communicate with patients via Denton Al Call (in/outbound) and Al Chatbot.

Al automatically handles important parts that can be missed, such as guiding health insurance benefits, F/U after treatment, and managing university patients, helping patients receive the best service.

Automatic selection of target patients

Automatic screening and phone calls of patients with scaling once a year, such as health insurance implants and dentures, etc

Patient care for each contact point

Automatic Al patient management by contact point, such as reservation default, happy call, guidance on regular check-up precautions

A round-the-clock telephone call

Al employees' phone calls and chatbots 24 hours a day, all year round, at night, and on holidays

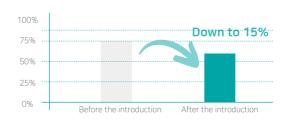
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Anticipated Effect after Denton Introduction



The effect of increasing sales

Sales increased by 13.45% after Denton was introduced



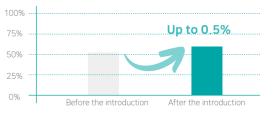
Reduce hospital operating costs

After the introduction of Denton, the operating costs of the department, call center, and medical departments were reduced by a total of 15%



An increase in response rates

After the introduction of Denton, the response success rate was improved by 27.3% compared to the call inflow



A high degree of satisfaction

After the introduction of Denton, a customer satisfaction survey showed an effect of increasing the rating by 0.5 points (Customer satisfaction / Employee satisfaction)

※ Al National Project Report by Information and Communication Industry Promotion Agency
 ※ Refer to the comparison table of the actual Denton-introduced hospitals





DentOn Use Examples



Inbound Call

It is a service that AI identifies inquiries and helps guide and receive reservations for customers who enter the 24-hour AI response call number.



24-hour Al response



Responding to Enquiries and Health Insurance Benefits Questions



repeat questions



Process appointments, changes, and cancellations

Outbound Call

All automatically makes calls to customers by setting specific times and contents, and provides text guidance to manage potential customers in hospitals.



Re-booking reception information



Periodic Detection Period Guide



Guidelines for Pre-examination



Insuranceable Customer Guidance

Online chatbot

The ChatGPT link enables more detailed and accurate answers and adds accuracy with quick answers. It can dramatically increase the quality and accuracy of your service.



Quick response, increased response

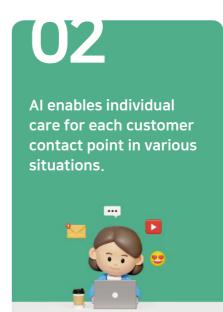


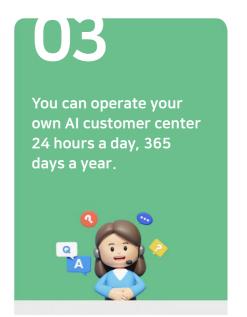
Maintain quality and accuracy of service



Reduce simple tasks and routine tasks

01Al dental care service allows you to select and manage health insurance recipients.





Effective hospital operation is possible

with benefits and guidance that are easy to miss in a busy treatment environment.

The eight core tasks handled by Denton include "automatic screening management of health insurance recipients (implants, dentures, scaling)" and "care by customer contact point (regular checkup guidance, correction guidance, default call, pre-operative guidance, happy call), as well as AI customer center operation (24/365) events and promotions.



[AiU]



It is an Al-based medical communication platform for medical institutions.

Using AI technology, we increase the work efficiency of medical institutions by automating automatic response to counseling, automatic selection and management of recipients who arrive for periodic procedures and comprehensive checkups, patient management for each contact point, and 24-hour 365 phone calls.

AiU Introduction to Key Features

AiU conducts DB mining and outbound calls that are difficult for humans to do based on Al and even accepts reservations. AICC is built to create hospital content, and 24-hour Al processes off-duty hours and absent counseling instead of people.

Automatic screening and management of repeat procedures and comprehensive examinations



Automatic screening of patients with repeated procedures or comprehensive checkups, phone calls, and appointments

Automatic patient management for 8 situations for each contact point

Regular check-ups, pre- and post-operative guidance, appointment default call, happy call

• When you want to contact a repeat patient



Can't I automatically reach out to patients who are undergoing periodic procedures?



Yes! It's possible! If you learn frequently asked questions, you can respond to and receive simple consultations by phone and text messages.



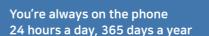
When there are various difficulties in patient management



Can't you contact me automatically and text me to visit the hospital because I can't manage my patients well, such as long-term non-visiting patients, appointment patients, and regular check-up patients?



Yes! It's possible! If you learn frequently asked questions, you can respond to and receive simple consultations by phone and text messages.





Al employees' phone calls and chatbots 24 hours a day at night and on holidays

Foreign language support services such as English and second language response



Reply to hospitals and clinics with many foreign visitors by phone and text messages

• When I want to hear from you even after the doctor's session



After lunch or medical treatment hours are over, I get a call from the hospital on holidays, can I respond?



Yes! It's possible! The AI Customer Center is open 24 hours a day, 365 days a year.



It's hard for foreign patients to respond 99



It is difficult to respond to foreign counseling calls because they are outside of medical hours, but can I receive counseling and reception in a foreign language for 24 hours?



Yes! It's possible! If you learn a foreign language, you can receive simple counseling and reception such as phone calls and text messages.

It is AiU that provides Al-based patient management and guidance for hospitals.

AU communicates with patients through AI Call (in/outbound) and AI chatbots. AU, which improves patient satisfaction and reduces the burden on medical staff through various patient care, is an essential communication solution for Al patient care services.



[AI-Call]

This is an Al call that provides in / outbound two-way technology.



Al call service can be opened immediately by selecting content to use, entering answers, and entering basic greetings, and reducing or replacing investment costs such as CTI, IVR, and CRM needed to operate call centers.

Expected Effect of Al-call



24/7 Services

24/7 service, quick response to customer needs.



Reduce latency

Provide customized services in a variety of scenarios, increase customer satisfaction



Reduce costs

Reduce labor costs while efficiently deploying personnel to respond to customer inquiries.



Quality of service

Maintain consistent conversation content to maintain quality and accuracy of service



Auto task handling

Automation processe reservations, order processing inquiries, happy call automatic transmission, etc



Simple task resolution

Simple tasks focus on Al. and employees focus on advanced counseling.

[AIME]

It is an Al Internet phone needed for small and medium sized private businesses.



Al Internet phone "AiME" adds Al, AiRS, counseling history management, and recording functions to the Internet phone to handle customer inquiries and reception.

Expected Effect of Al-call



Al Response System (AiRS)

Set up AiRS numbers for frequently asked inquiries or requests



Q&A management

Manage questions and answers to inquiries or requests through Windows apps



Chatting GPT

Chat GPT answers questions Amy can't answer



Registration of contextual greetings

Greetings can be used differently by business hours



Schedule Management

Provides calendar functionality in conjunction with Google Calendar



Foreigners can respond

Can respond in 45 languages



High-satisfaction customer

It is a smart Al Internet phone that manages customer inquiry response, reception, and schedule.

You can respond to inquiries through keypad input and utterance in parallel, and you can respond to customers at any time you want through individual schedule settings.

If these customers use it, it guarantees 1000% of satisfaction.



Customers who bring a car often ask if parking is available. It's nice to be able to focus on your work because AI helps you with these simple and repetitive consultations.



hospital officials

It's really difficult to get a variety of inquiries during a busy time. Medical-related questions require professional counseling, but it's convenient because simple counseling is possible if you learn it from Al.



Construction worker

When I was working at the site, I often missed calls because I couldn't leave the site when I got a call, but now I'm relieved that AI answers the phone instead and leaves me a consultation and memo. Urgent memos can be checked right away through the app, which is convenient.



General administrative staff

From the point of view of the manager who manages the staff, Al responds to inefficient calls that reduce the efficiency of the work, so the productivity of the work seems to increase, so employee management has become easier.



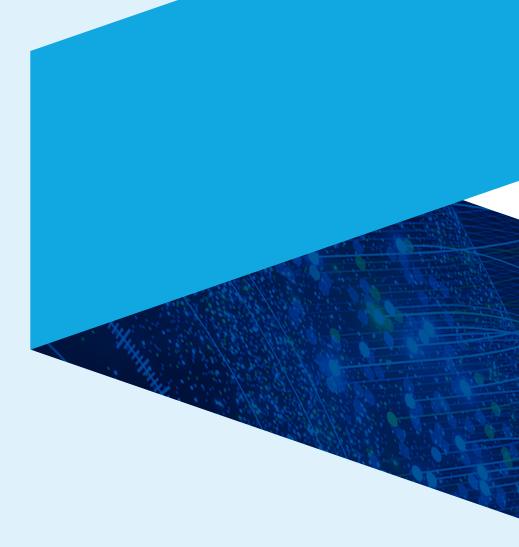


Frequently asked questions during installation

Question	Answer			
l can't run after Windows update	For the Amy Windows app installed on your PC, after downloading the update, the installation may not work. In that case, the Amy Windows app installation program is not running properly, so you can download the installation file from the Amy Windows app installation page and install it.			
It will be blocked when downloading the Windows app from Chrome Browser.	Chrome browser's own security policy may block downloads for some apps or programs. The Amy Windows app provided on the Wise Al website is an official app and can be safely used.			
I'd like to make a change to the selected industry.	The business type can be changed on the My Information screen of the AiME client (Window app), and even if you change the business type, the questions or answers you have already entered will be saved and can be reused in the future.			
If you click the "Request additional questions" button on the Q&A management screen and enter desired question and answer to make a request, the operating room will review whether it can be used as a common industry question and add a question if it is deemed necessary. The added question will be guided through the notification list of AiME client (Window app) and the request result screen of AiME information.				









Beyond work, healing and healing!
People who understand you, for you, make your Al

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