

# No.1 AI Communication Platform WISEAI

## Business, healing, and care! AI virtual care

AI Customer Center (SSAM), AI Internet Phone (AiME), AI Dental Care Platform (AI Dent-On),  
AI Silver Care (AiME Alpha), AI Target Marketing Platform (AiME)  
We create AI services. Our AI Services understand and work for you. WISEAI



# Contents

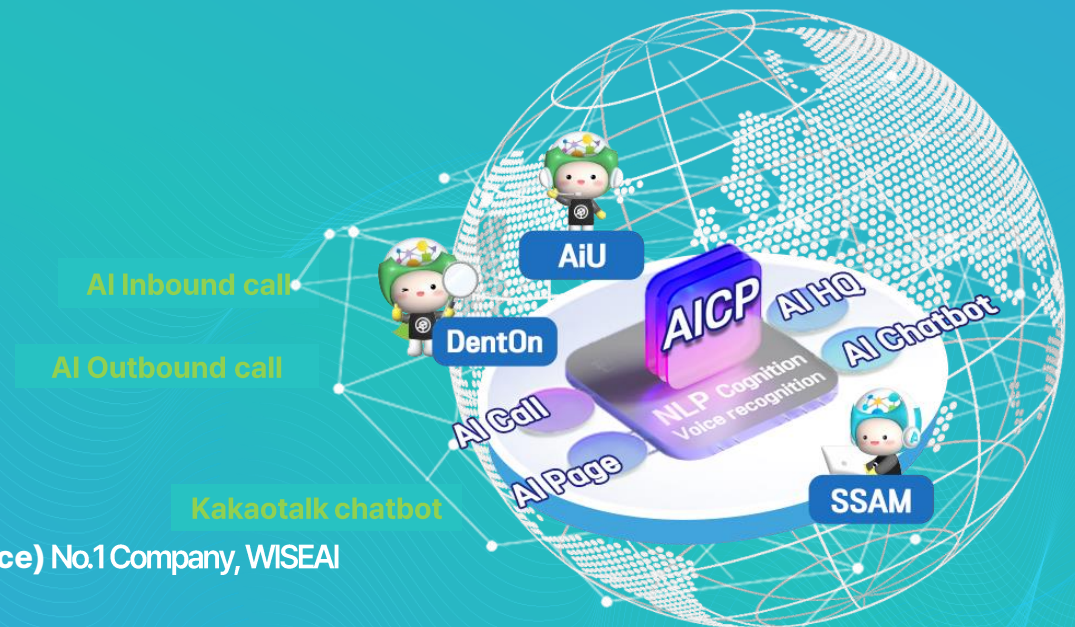


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# 1

## Investment Highlights

1. Company Overview
2. **AI-CPaaS(AI Communication Platform as a Service) No.1 Company, WISEAI**
3. Switch to a subscription model
4. 24 years after the launch of the subscription type, the number of medical institutions introduced increased rapidly
5. Expansion of subscription model service for top 10 medical departments
6. Introduced more than 8,000 medical institutions in the top 10 departments within 3 years
7. Business Strategy for the Next 3 Years
8. Three-year profit and loss outlook
9. IPO Strategy
10. Vision : Beyond work, to healing and treatment!



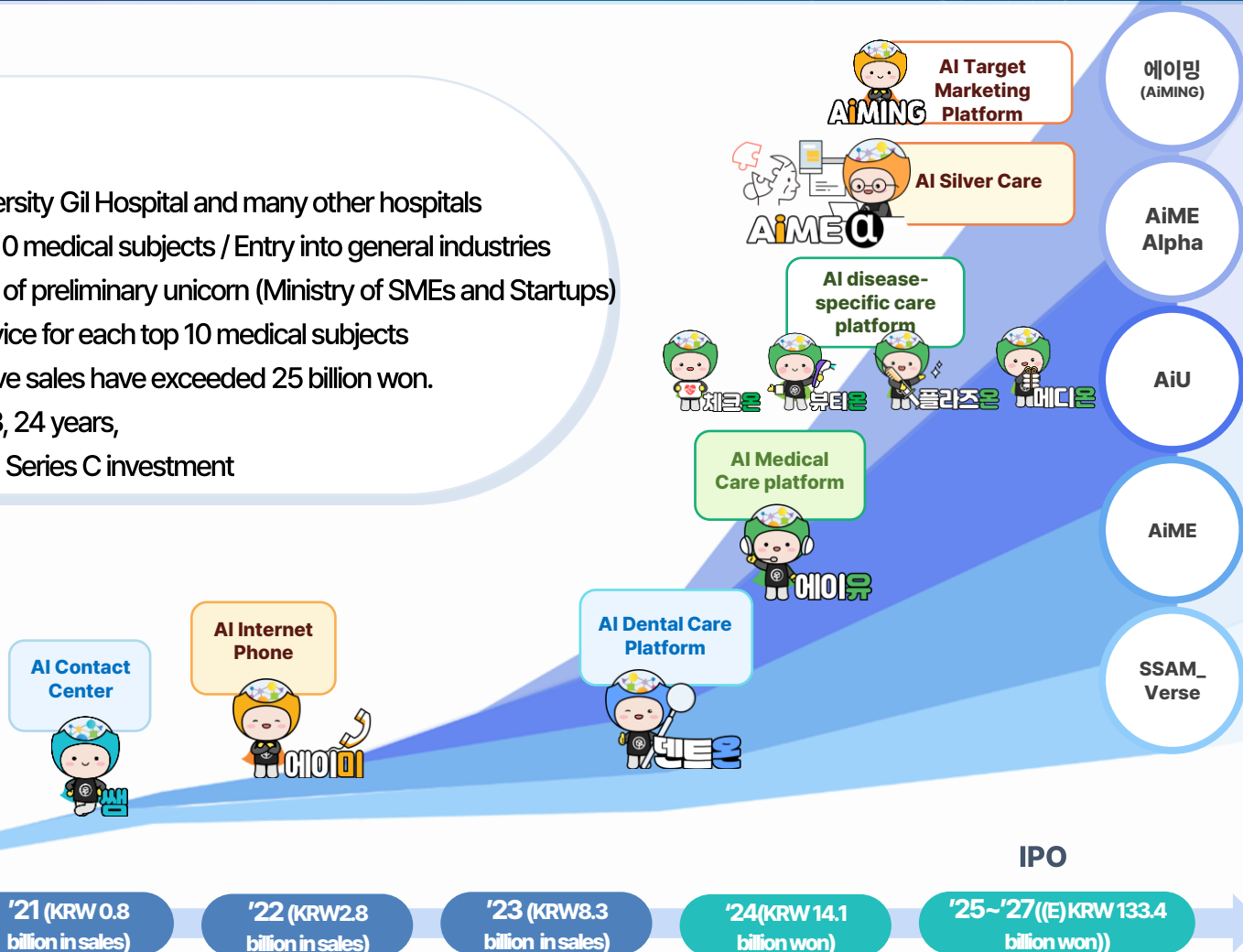


# 1. Company Overview

NO.1 AI Communications Platform WISEAI

## History

- ✓ Supplying AI platforms to Gachon University Gil Hospital and many other hospitals
- ✓ AI platform "SSAM" for each of the top 10 medical subjects / Entry into general industries
- ✓ Selected as a baby unicorn / Promotion of preliminary unicorn (Ministry of SMEs and Startups)
- ✓ AI platform "IU" subscription model service for each top 10 medical subjects
- ✓ Since its founding in 20 years, cumulative sales have exceeded 25 billion won.
- ✓ Completed Series A, B investment in 23, 24 years, and is currently in the process of raising Series C investment



IPO

- '17 Wise AI business unit launched
- Development of medical platform business
- Participation in AI platform planning at Catholic Smart Hospital and St. Mary's Hospital

### Established WiseAI

- At Wisecare Separation of AI business unit
- '20.12 Merger of subsidiary Waton 365

- Merged with MP3I
- Securing voice recognition technology
- Awarded the Korea Consumer Award (Total Artificial Intelligence Platform Division)
- '21.2 Certified as a venture company

- Selected as a supplier company for 4 hospitals for the AI voucher support project (Myongji Hospital, etc.)
- NICE Evaluation Information Technology Certification: Grade T-4 (Development of AI based Medical Support Platform)
- K-OTC registration

- **Series A investment attraction (KOTEC)**
- Technology Grade T1-1 for NICE Investment
- Preparation for special technology listing
- Selected as a promising company in Gyeonggi Province
- Expansion of General Industry
- Selected as a baby unicorn

- **Series B investment attraction (IBK, BNW, Q Capital, etc.)**
- AiU\_DentOn Service Open
- Establishment of special technology listing strategy
- Selected as a star company in Gyeonggi Province
- Selected as a Baby Unicorn Plus Company

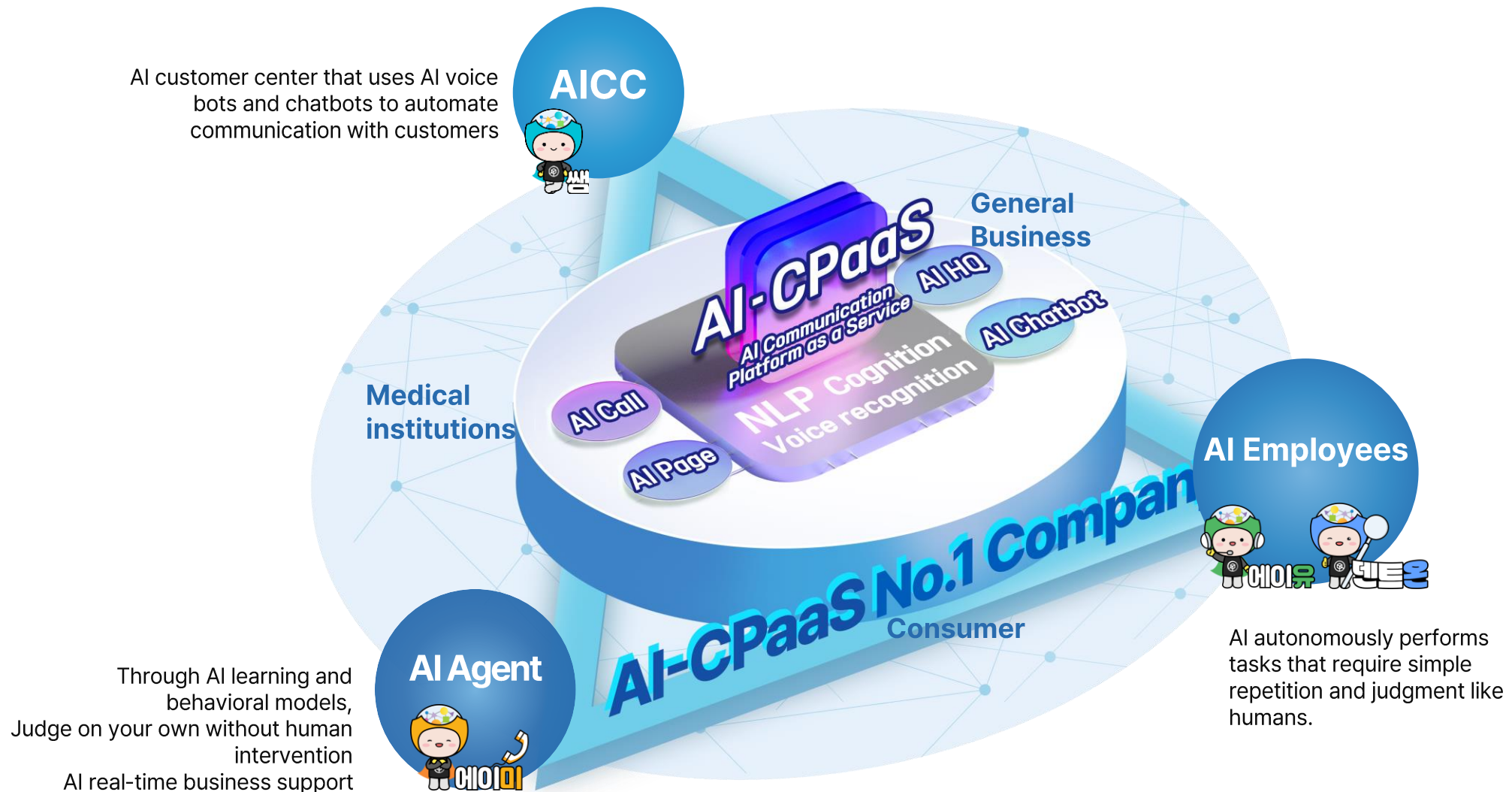
- **Series C/Pre-IPO Investment Schedule**
- **Listed on special technology**
- Launched AiME service in Japan/UK
- Expansion of exports to Europe, Asia, and North America
- Opened AiOT, AIMING, AiME services
- Launched AiME ALPHA (Dementia Care Support)



## 2-1. AI-CPaaS(AI Communication Platform as a Service) No.1 Company, WISEAI

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AICP (AI Communication Platform) uses AI technologies such as cognitive judgment, NLP, and speech recognition to It is a communication platform service company between consumers – medical institutions – and general businesses



## 2-1. AI-CPaaS(AI Communication Platform as a Service) Main Function NO.1 AI Communications Platform WISEAI

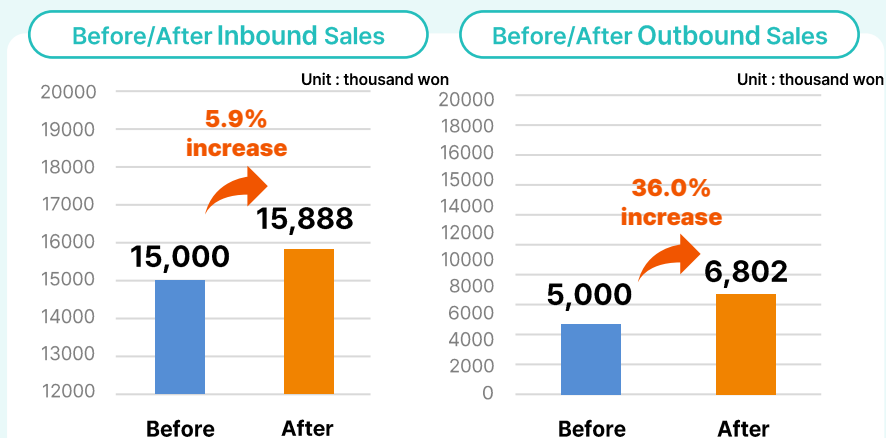
The main functions of AICP are AI-based DB mining → patient-tailored communication → smart reservation management → 24 hours a day, 365 days a year.



Through the in/outbound consultation call business, the induction of visits to the introduced hospital and the amount of new sales are increasing significantly.

### Business Performance

#### Increase sales



\*Source: Hospital cases introduced in 2024

Category	Number of new bookings processed (monthly average)	New sales (monthly average)
Inbound	30 cases	887,800won
Outbound	150 cases	1,802,300won
sum	180 cases	2,690,000won

#### Quantitative Performance Indicators

Category	Before	After	Rate
Call response rate	71.5%	98.8%	+27.3%
Reduced operating costs (monthly)	40 million won	34 million won	-15%
Waiting time for consultation	60~70 seconds	Within 10 seconds	50 seconds reduction
Customer satisfaction	3.9 points	4.4 points	+0.5 points

- Call response rate:** Improvement in response rate 27.3%
- Operating costs:** Reduction of operating costs of 15%
- Waiting time:** Respond within 10 seconds of connecting a call
- Increased satisfaction:** Customer/employee satisfaction survey ratings increased by 0.5 points



# 3-1. Switching to a subscription model: Key results

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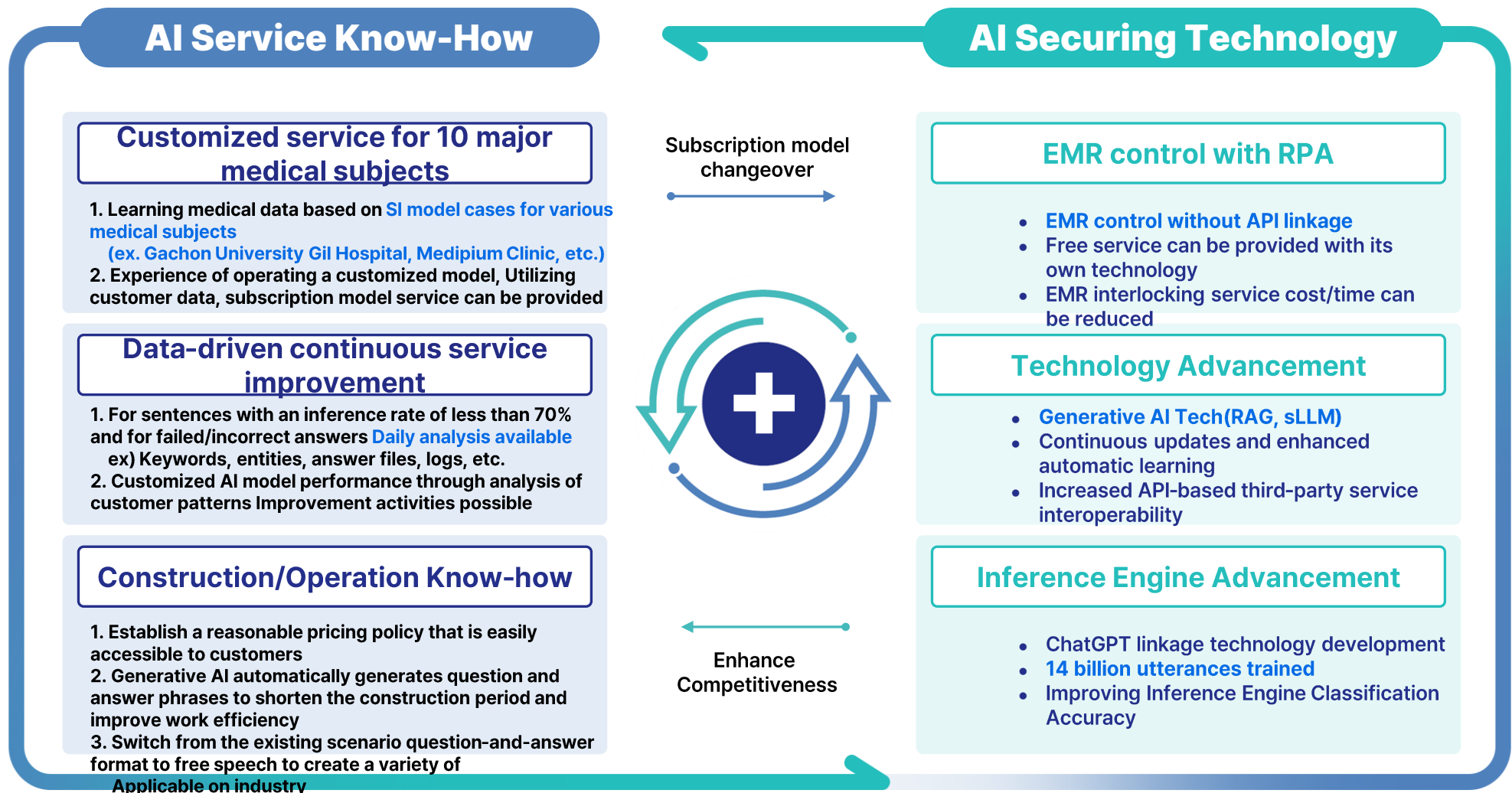
After launching for the SI model in 2020, Switch to a subscription model in 25 through the launch of a hybrid model in 24

		AI CC SI Platform	SI-Subscription Hybrid platform	AI Medical Care Subscription Platform
		<b>SI (2020~)</b> <small>*Customizable SI model</small>	<b>Hybrid(2024~)</b>	<b>Subscription (2025 ~)</b> <small>*Standard model</small>
		Foundation for SI services, Completed the establishment of services for each of the top 10 medical subjects		
		Preparing to switch to subscription service		
		Cloud-based SaaS type Providing <b>subscription</b> services		
Revenue	Initial cost	1~300 million won	none	none
	Solution Cost	none	A15/30/50, S60/100/150/300 (15 million won~30,000,000 won)	none
	Maintenance Fee	3,000,000~5,000,000 won	none	none
	subscription fee	none	1,250,000~1,500,000 won	500,000~1,500,000 won
Service	Construction Period	6 months~1 year	1 week ~ 1 month	Within 1 week
	Operational Burden	highness (Maintenance required when changing service)	Low (Maintenance work done by Wiseai)	Low (Maintenance work done by wiseai)
	Scope	WiseAI's own operation	Mixed Operations	Customer Operations (Cloud Saas service Provided)

## 3-2. Technology through subscription model expansion

AI Communications Platform WISEAI

Switching to a subscription-based model, we are strengthening our competitiveness by securing operational know-how and differentiated technology.

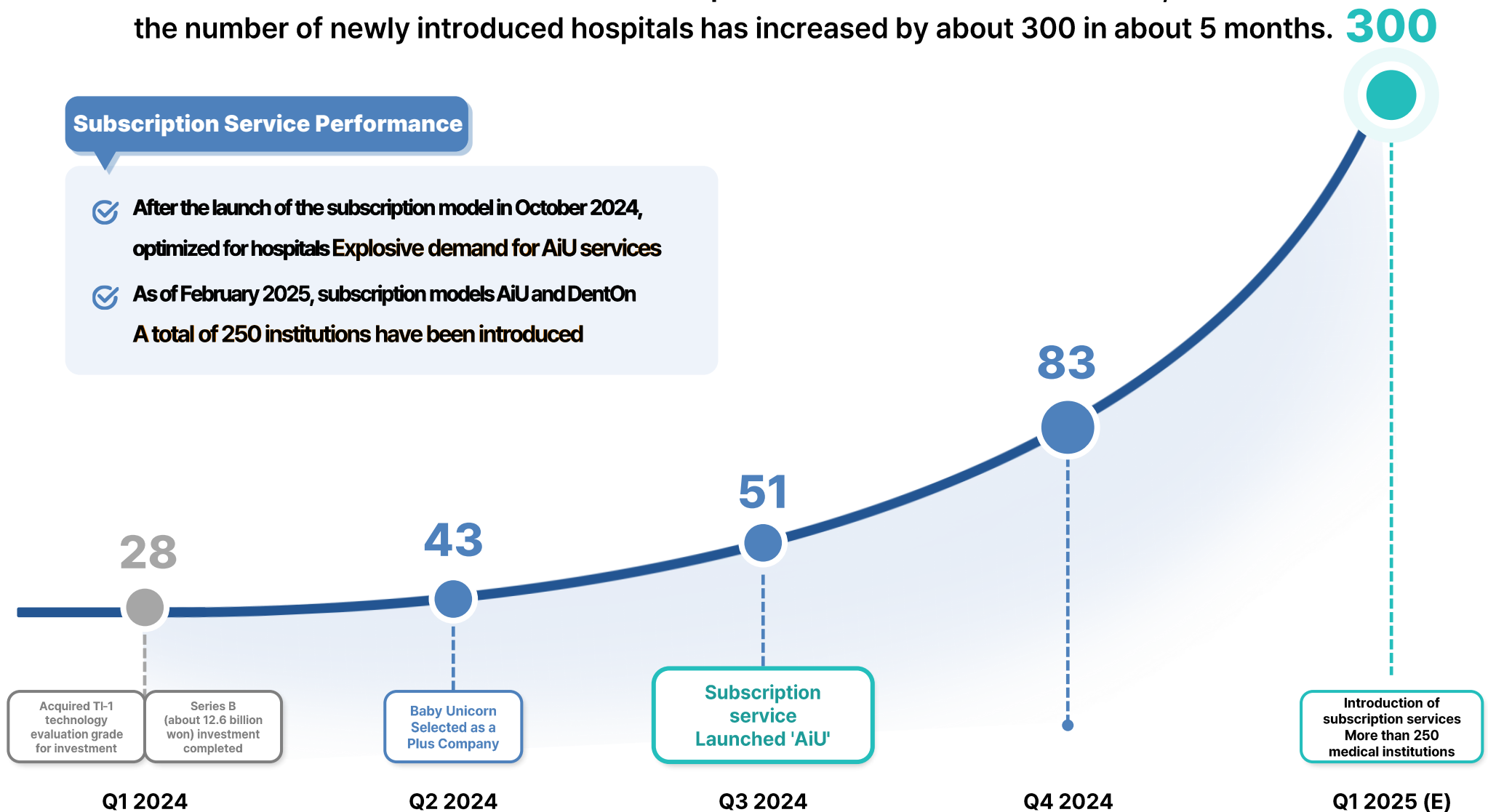


## 4. Surge in introduced medical institutions after 24-year subscription launch

Since the launch of the subscription model 'AiU' in October 2024, the number of newly introduced hospitals has increased by about 300 in about 5 months. **300**

### Subscription Service Performance

- ✓ After the launch of the subscription model in October 2024, optimized for hospitals Explosive demand for AiU services
- ✓ As of February 2025, subscription models AiU and DentOn  
A total of 250 institutions have been introduced



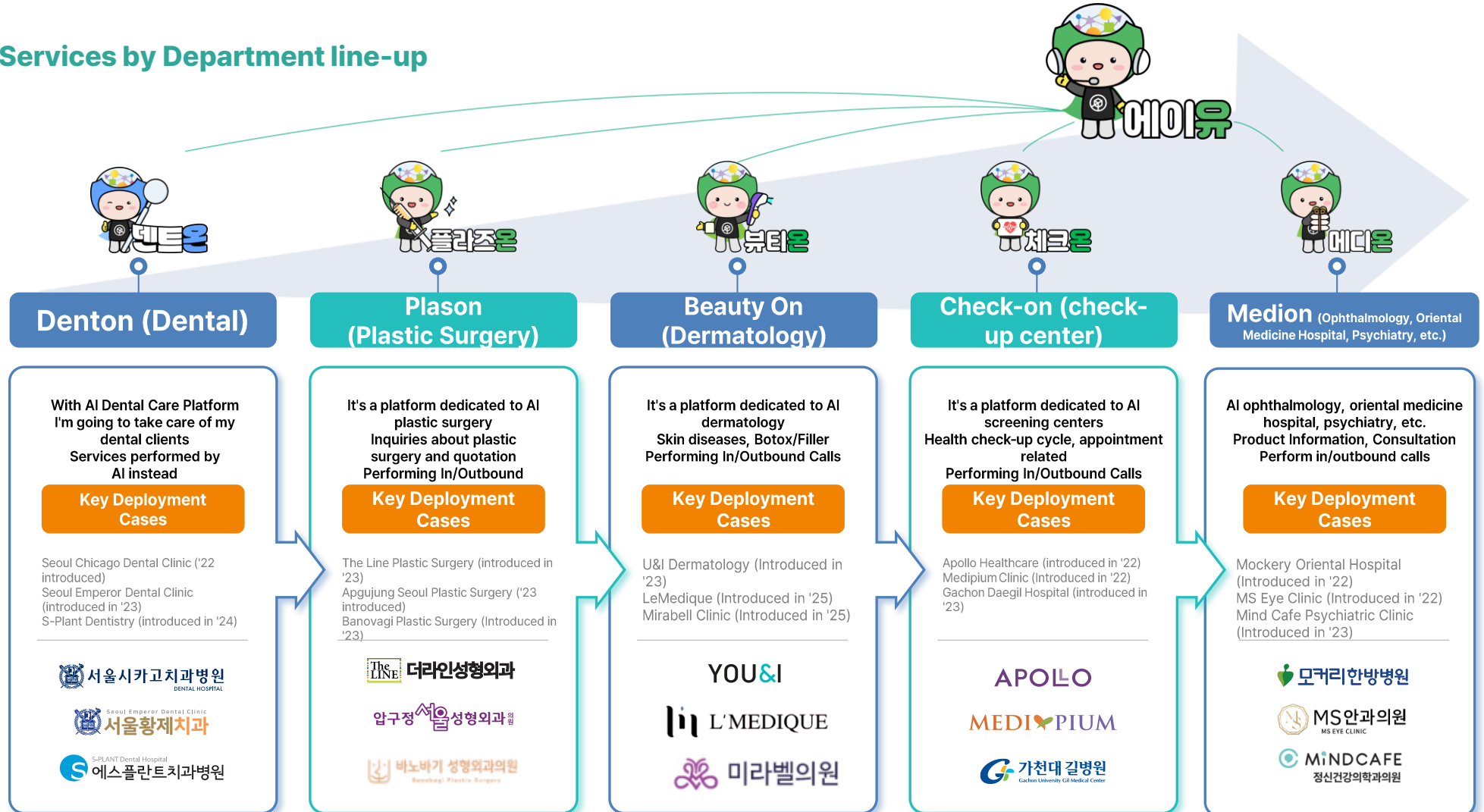


## 5. Expansion of subscription model service for top 10 medical departments

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Subscription-based platform services are spreading from dentistry to top 10 medical departments such as plastic surgery, skin, examination centers, and ophthalmology.

### \*Services by Department line-up



6. Within 3 years, more than 8,000 medical institutions in the the top 10 medical institutions. NO.1 AI Communications Platform WISEAI

It is expected to introduce more than 8,000 within three years through the implementation of strategic plans for the expansion of the top 10 medical departments.

+ Strategic Plan for Expanding the Top 10 Medical Departments

EMR expands business alliances with partners

- Expansion of business cooperation between EMR developers and partners
- Securing a nationwide sales network through an agency
- Expand joint sales/marketing MOU

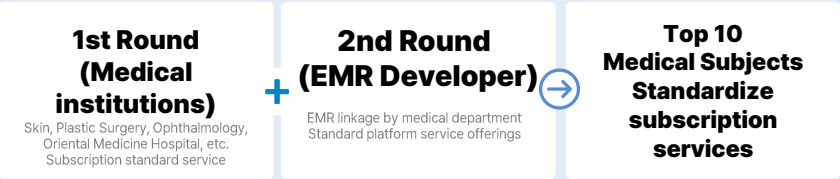


Activation of online and offline marketing

- Strengthen multi-channel marketing and public relations activities
- Participate in more than 100 medical exhibitions and conferences every year
- The number of online and offline consultations exceeded 300 per month



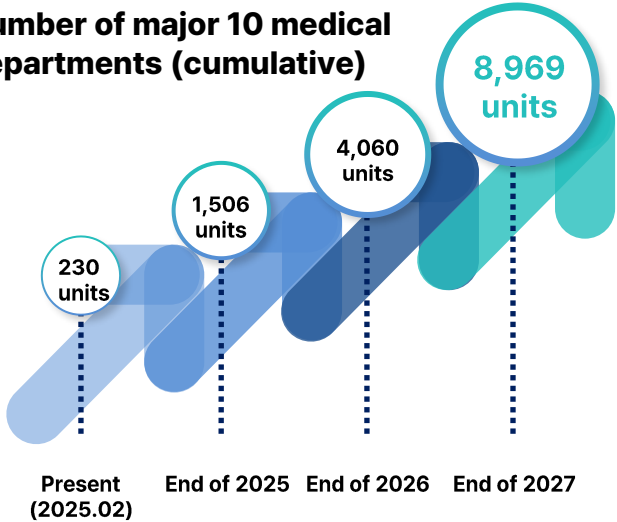
Standardization of subscription service by medical subject



Expected performance within 3 years

- ✓ Currently, 230 hospitals have adopted the standard **As of the end of 27, more than 8,969 subscription models have been built**
- ✓ Completion of the **establishment of nationwide cover** sales branches to expand sales force
- ✓ EMR **achieves a total of more than 100 partner** business partnerships

Number of major 10 medical departments (cumulative)



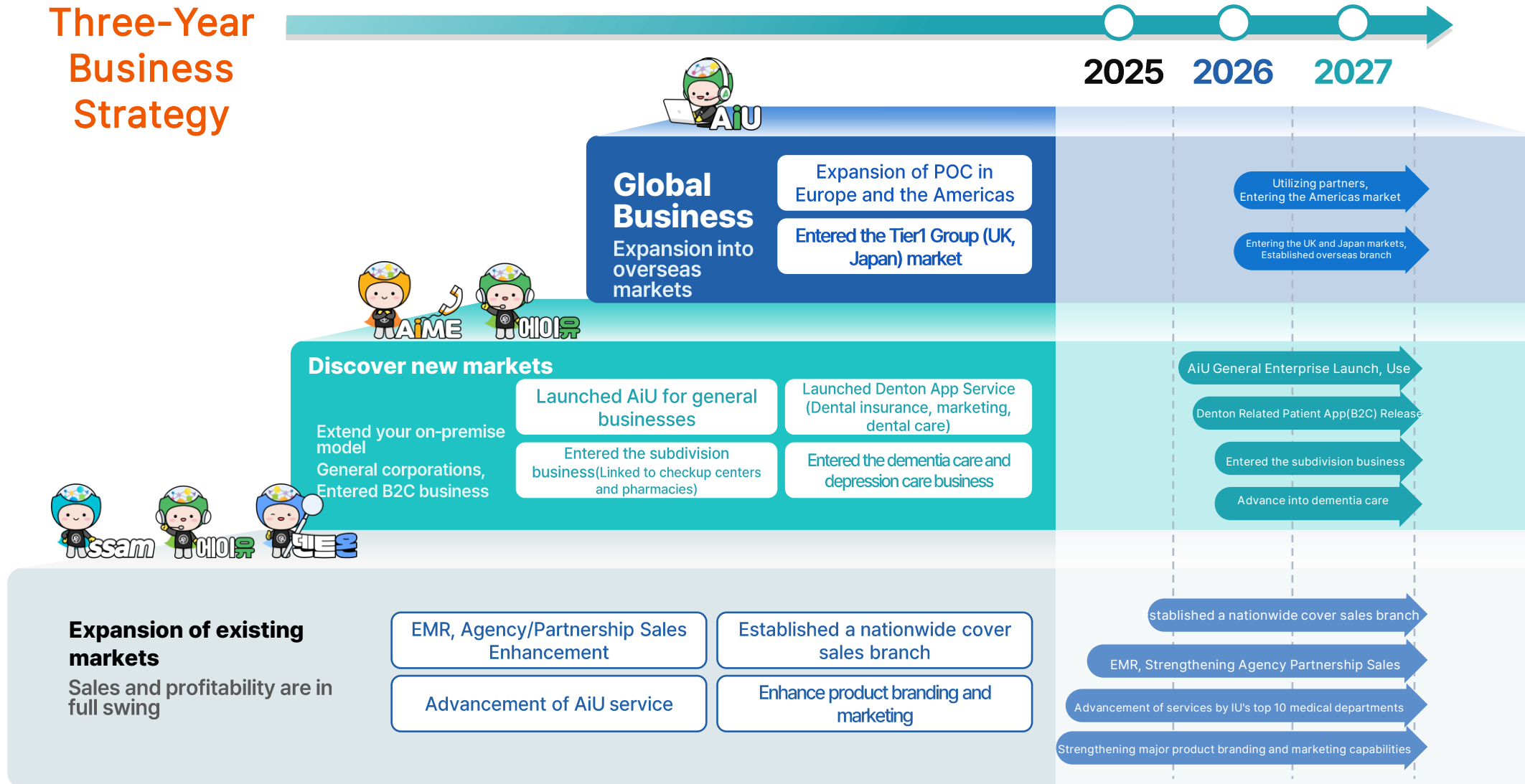
\*Number of hospitals nationwide (as of December 2024): 78,482

## 7. Business strategy for the next 3 years: Beyond the existing market, discover new markets, enter global business

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We are implementing 10 short-term task strategies for discovering new markets and global business beyond the existing market

### Three-Year Business Strategy





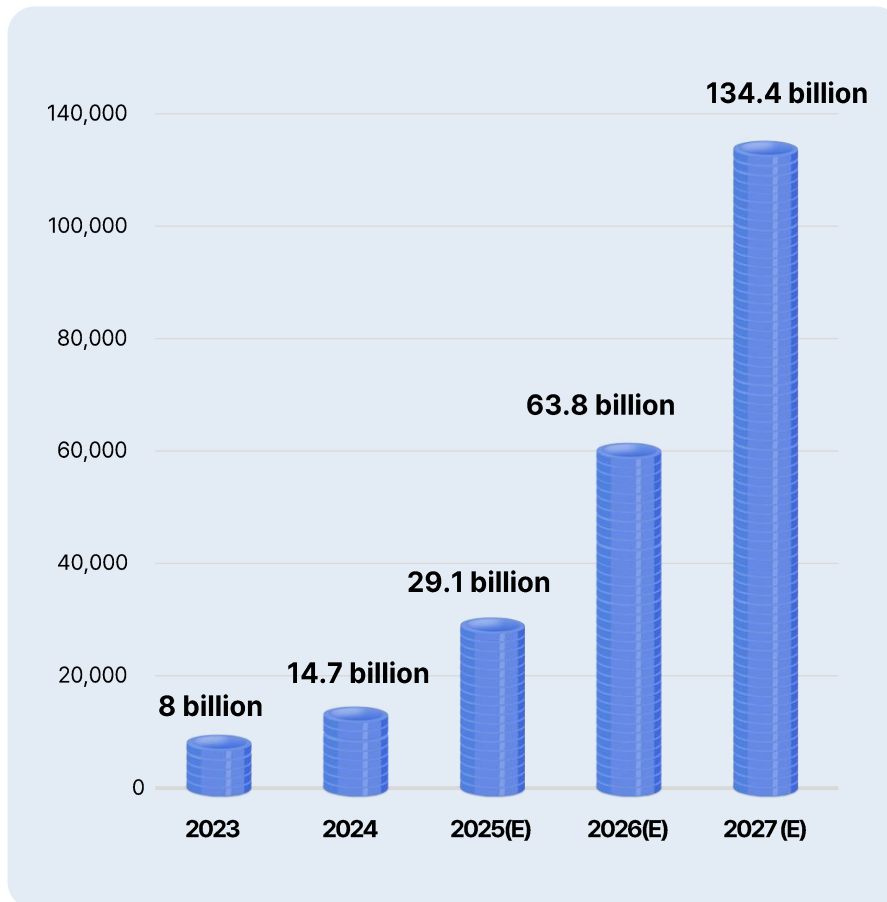
## 8. Three-year profit and loss outlook

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In 2024, sales **increased by 70% year-on-year** and operating profit turned into a surplus.  
By 2027, we expect **sales of 134.4 billion won** and operating profit of **49.9 billion won**.

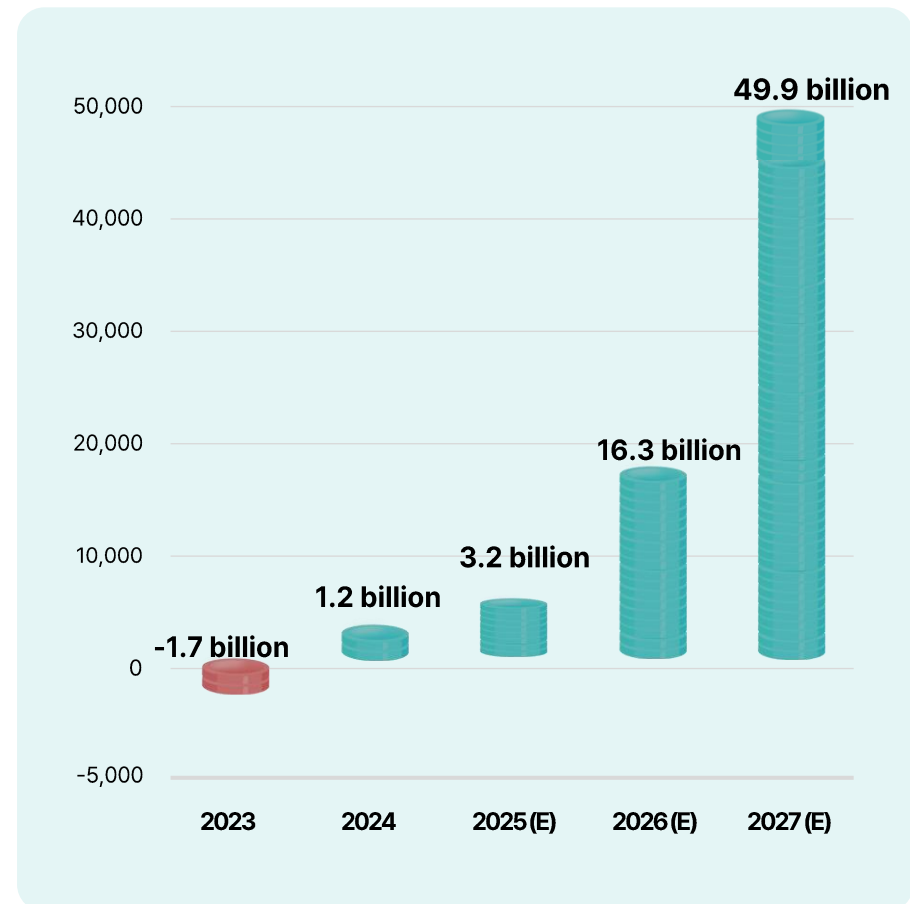
### Sales

(Unit : million won)



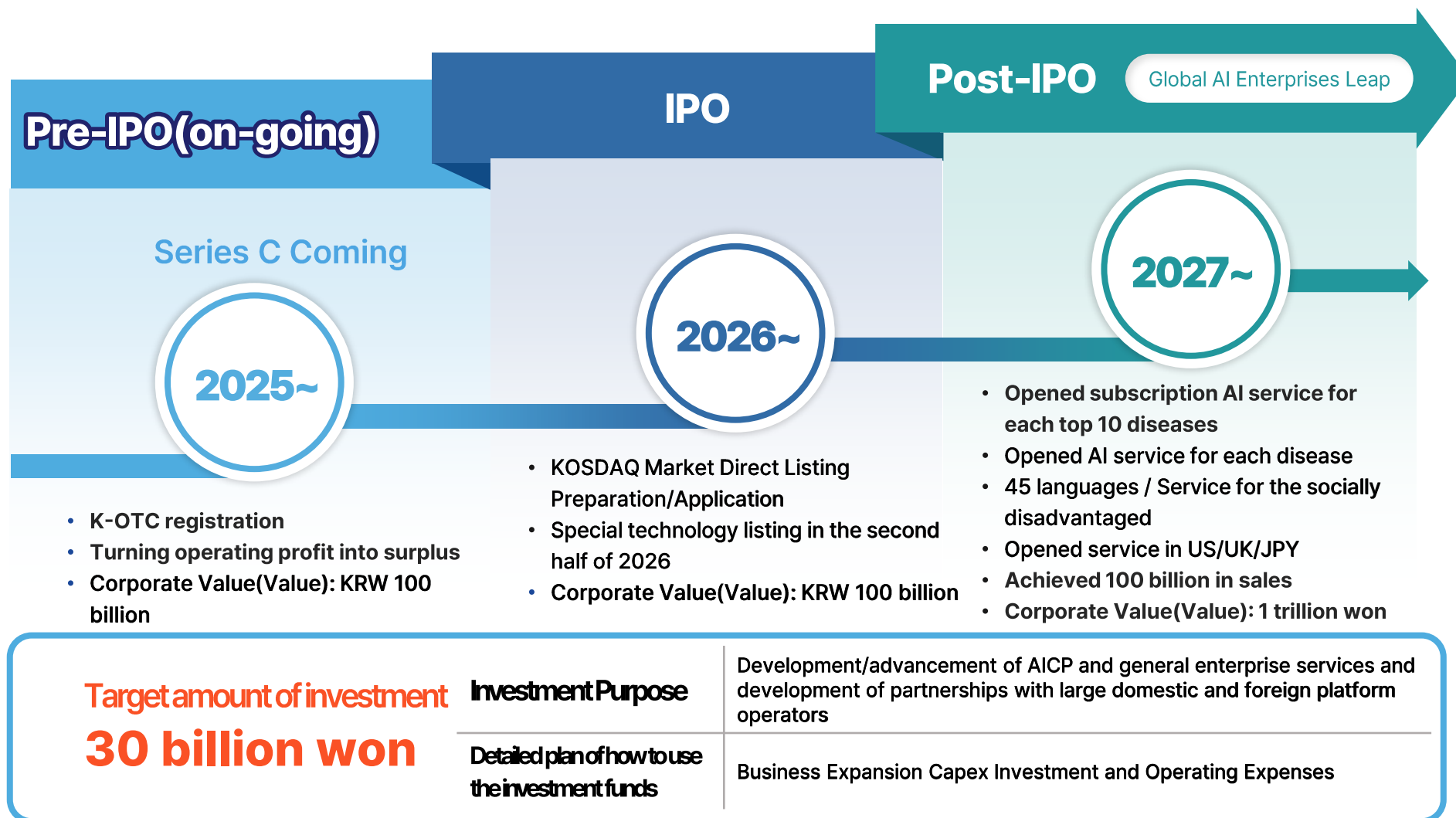
### Operating Profit

(Unit : million won)



## 9. IPO Strategy

We will prepare for IPO and leap forward as a global AI company through the target amount of 30 billion won for Series C investment.



We will prepare for IPO and leap forward as a global AI company through the target amount of 30 billion won for Series C investment.



Target amount  
**30 billion won**

Investment Purpose		Development/advancement of AICP and general enterprise services and development of partnerships with large domestic and foreign platform operators	
Detailed plan		Business Expansion Capex Investment and Operating Expenses	
Purpose of Use	sum	Proportion	Details
Sales expansion	3,500	12%	영업지사 전국 확대 및 운영 역량 강화, EMR 회사 파트너십 비용, 총판운영비
marketing	4,653	16%	병의원 커뮤니티 행사 스폰/부스 운영비, 각종 미디어 광고
Solution R&D	3,000	10%	RPA 장비 취득, 솔루션 고도화 및 서비스 확장을 위한 외주 개발비, 환자앱 개발비 등
M&A	5,000	17%	사업확장 및 신사업 시너지를 위한 EMR, CRM, 소비자앱, PHR 업체 등과의 인수합병
Staffing	1,050	3%	영업 및 개발인력 확충, 24년말 60명에서 25년말 90명, 26년말 130명으로 확대 예상
Preparing for listing	500	2%	지정감사, 전문가 컨설팅 (회계법인, 법무법인, 기술특례상장 컨설팅 등)
overseas branches	450	1%	미국, 일본, 영국에 소규모 영업 조직 운영
Office expansion	400	1%	인원확대에 따른 공간 부족으로 임차공간 확대 필요 (임차료/보증금 인상 책상, 인테리어 등 포함)
Repayment of CB	6,706	22%	24년 발행된 전환사채 전액 상환 (30억원은 절권설정된 당사 예금으로 충당)
Share Trading	4,744	16%	전환사채 Call option 행사 자금(17억) + 와이즈케어 주식담보 대출 등 상환자금 마련(20억) + 구주매각 시 양도소득세
합계	30,003	100%	



## 10. Vision : Beyond work, to healing and treatment!

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Beyond AI-based communication, to expanding the area of healing and treatment platforms.

**We will become an AI innovative company that provides greater value to our customers.**



# 2

## Company Introduction & Growth Strategy

1. Company Details
2. Key Personnel & Organizational Structure
3. Summary Financial Statements
4. Revenue Forecast for the Next Three Year
5. Domestic Product Business Development Status
6. Global Expansion Strategy



# 1. Company Details

NO.1 AI Communications Platform WISEAI

## History

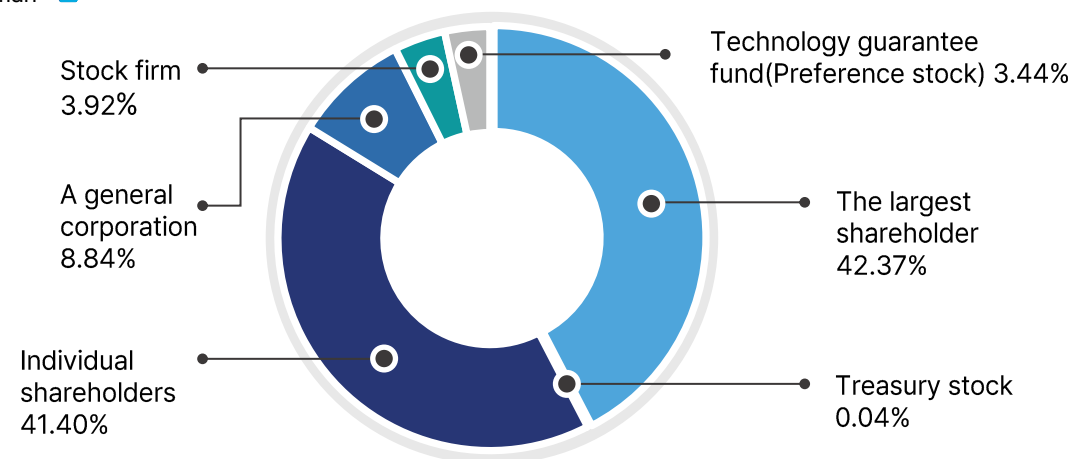
2024	<b>Selected of Unicorn Plus Companies to Enter Global(UK,U.S.)</b>  Completed Series B investment (IBK Industrial Bank, Q Capital, etc.) Launched of service, 'AiU_Dent-On 'New AiU , service 'AiMING', 'AiME', 'AloT' To be released Establishment of a strategy for listing super-gap technology special cases Selection of a star company in Gyeonggi-do provide AI contact center at all branches of 'U&I' Dermatology, 'Coffeeabanhada' National Chain, Korea PMO and Patent Corporation 'Major' Participation in the 'KIMES 2024' International Medical Device Exhibition TI-1 of the highest technical evaluation grade
2023	Complete Series A investment(Technology Guarantee Fund, etc.)  Selected of Baby Unicorn Company (Korea Start-up Promotion Agency)  Selection of promising companies in Gyeonggi-do, receive the grand prize for "Korea's Small and Medium-sized Enterprises.", Awarded the 'chairman Award' of the KBIZ provide AI customer center to Gachon University Gil Hospital, Michuhol Hospital, and Vanovagi Plastic Surgery Signing an IPO organizer contract (Korea Investment & Securities)
2022	K-OTC Registered Selection of 4 hospital suppliers for AI voucher business (other than Myeongji Medical Foundation)
2021	Launch of service 'AI-Call' and 'AI-Page' Merger with 'MP3I Co., Ltd.' (Securing voice and video recognition technology)
2020	WiseAI Co., Ltd. (Spin-off from ' WiseCare)

## Company Overview

Company name	WISEAI
Ceo	Hyungseok Song
Established	May 7, 2020
capital	KRW 2,937 million (29 million shares)
Business Areas	Artificial intelligence-based solution development, construction, and service
address	Gyeonggi-do Seongnam-si Bundang-gu Daewang Pangyo-ro 670, A 502 (Sampyeong-dong, Uspace 2)
IP Ownership Status	Patent registration: 27, Patent application: 6, Trademark registration: 1, Trademark application: 6

## Shareholders

As of December 31, 2024



## 2. Key Personnel and Organizational Chart

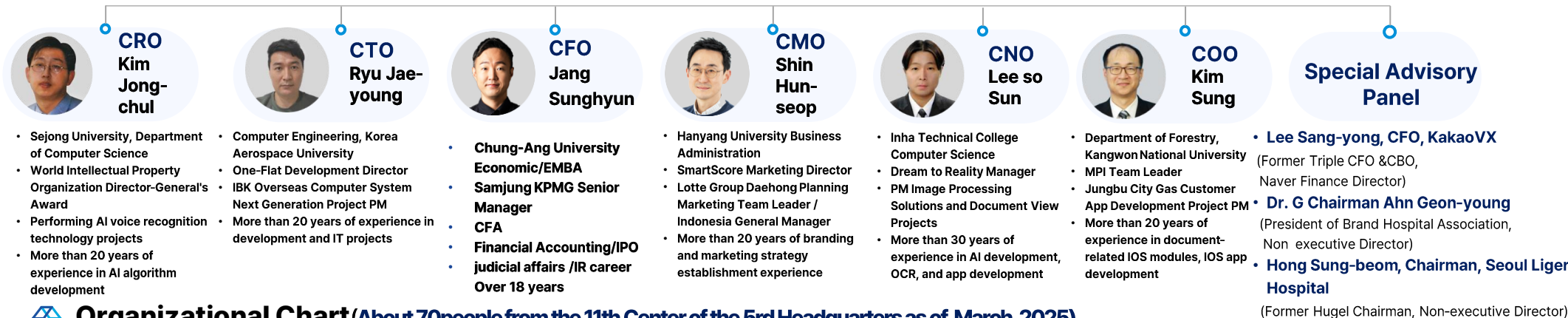
NO.1 AI Communications Platform WISEAI

### Key Personnel

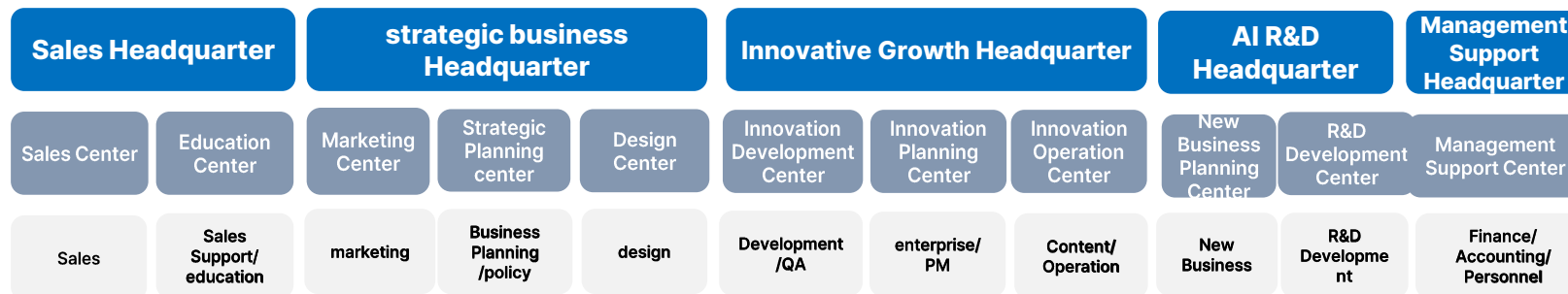


**CEO  
Song  
Hyung  
seok**

- Seoul National University Business Administration / Certified Public Accountant
- Samil Accounting Corporation/Venture IT Strategy Consulting
- MIT Sloan/CSAIL AI Business Strategy
- Prime Minister of Industrial Merit Award
- Award for distinguished service in the promotion of venture start-ups



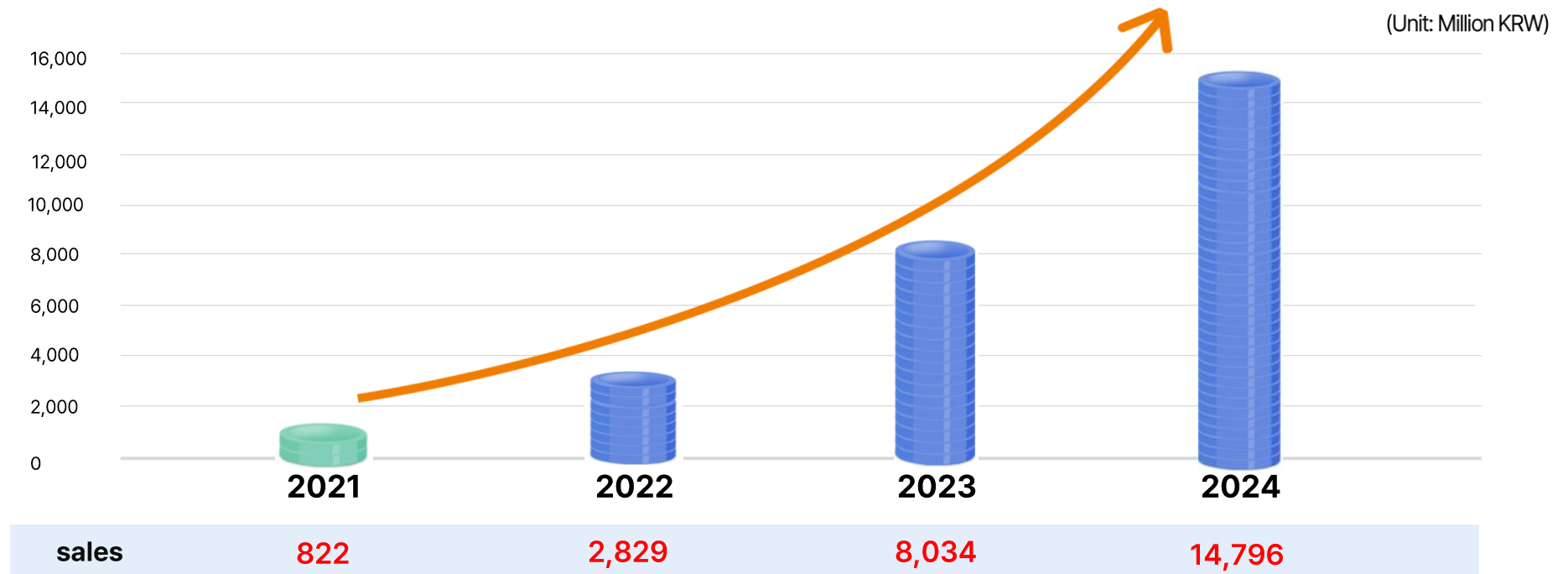
### Organizational Chart (About 70 people from the 11th Center of the 5rd Headquarters as of March 2025)





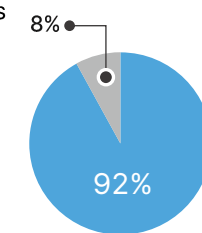
### 3. Summary Financial Statements

Sales in 2024 are 14.7 billion won, **achieving outward growth every year** since 2021. Since the launch of the subscription service AiU in 2024, rapid spread has been possible.



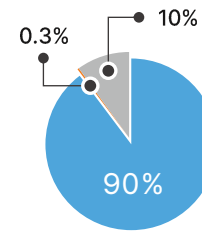
\*IFRS(International Financial Reporting Standards) Figures

#### 2022~2024 sales Composition



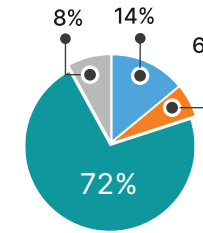
■ SSAM ■ Other sales

2022



■ SSAM ■ AiME ■ Other sales

2023



■ SSAM ■ AiU ■ AiME ■ Other sales

2024

## 4. Next 3-year sales forecast and main composition

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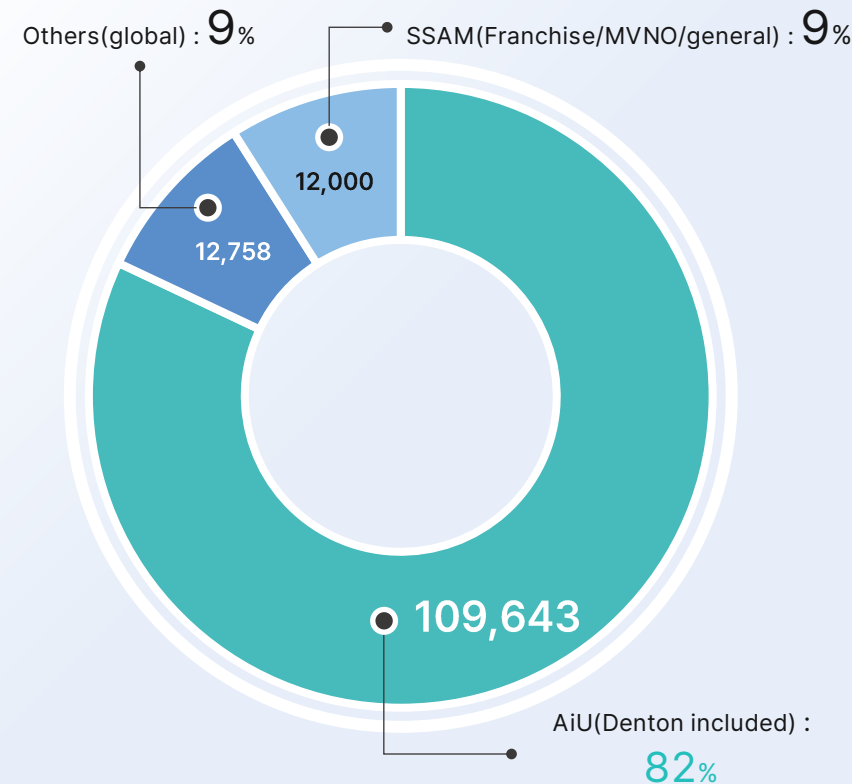
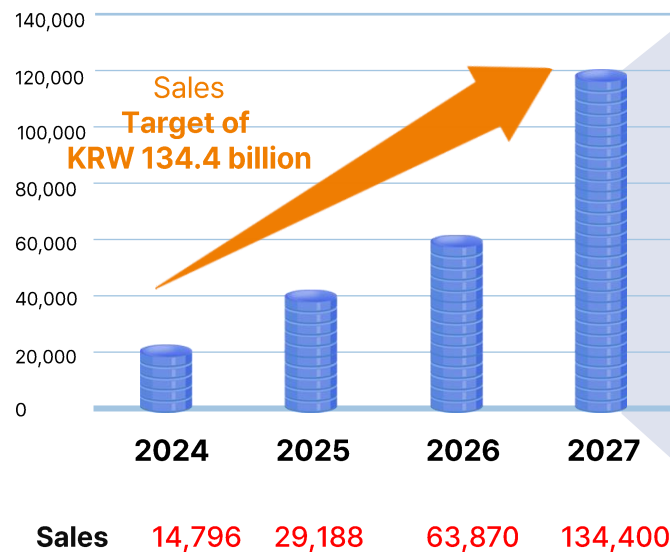
Sales are expected to more than double every year due to the spread of **subscription-type SaaS services specialized in small hospitals and clinics**. In 2027, we are aiming for subscription service IU 109.6 billion, SSAM 12.8 billion, other sales including global 12 billion, and **total sales of 134.4 billion won.**

 Sales Composition 2027

(Unit: Million KRW)

 Sales Forecast

(Unit: Million KRW)



## 5. Status of Domestic Partnership Projects

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'24

GS NeoTech, KT, Osstem Implant, SmartDoctor, dentium and U2Bio are promoting expansion of sales channels through business alliances.



### GS Neotech

GS Neotech develops solutions that meet customers' business requirements based on its core competencies of image processing technology, mobile technology, and cloud-based IT services. Cooperation for the provision of cloud-based contact center services



### KT

As one of the three telecommunications companies in Korea, it is growing its business into a customer-centered platform in non-telecommunication fields such as finance and B2B. KT's Bizmeca and major services are in the process of a business alliance to combine AICC functions, and 25.02 Completed NDA signing



### PMO Korea

As a domestic MVNO budget phone operator, we have completed the establishment of a multilingual service that responds to customers in 6 languages in 2024. We are piloting a mandatory notice guidance function using the outbound function when opening a budget phone, and we are actively cooperating to spread the service to our budget phone business sites.



### Dio Implant

Dio Implant is a dental implant company with a number of domestic and overseas sales networks. We have formed an alliance package targeting dentistry and are promoting a joint sales strategy in connection with the sales organization of Dio Implant



### NHN KCP (Korea Cyber Payment)

Korea's largest with 300,000 operators nationwide  
VAN, PG (Electronic Finance Provider)  
Mutual Clients  
(Godo Mall and Cafe24) on a joint AI platform  
Business progress and service launch plan



### Osstem Implant

Through a strategic alliance with Osstem Implant, the No. 1 dental equipment and dental software company in Korea, the AI customer center will be linked to more than 12,000 domestic dentists who use dental electronic chart software programs and for transactions in more than 10 countries overseas.



### Almighty IT

Almighty IT is a SW company that operates 'Smart Doctor CRM' and has developed various solutions necessary for hospitals and clinics, such as 'tablet charts' that replace paper charts and real-time reservation systems. Promotion of joint sales for hospitals and clinics using Smart Doctor EMR



### YoutuBio

As a medical IT solution company that supplies EMR for 500 screening centers and 2,000 hospitals nationwide, it plans to provide high-quality services that combine the capabilities and technology of both companies for hospitals and clinics that implement screening centers in Korea and overseas.



### Care Labs

As a health and beauty care company, it is a comprehensive health & beauty care IT platform provider such as hospital information service, clinic customer management software, and digital marketing solution, and will jointly supply our AIU service.

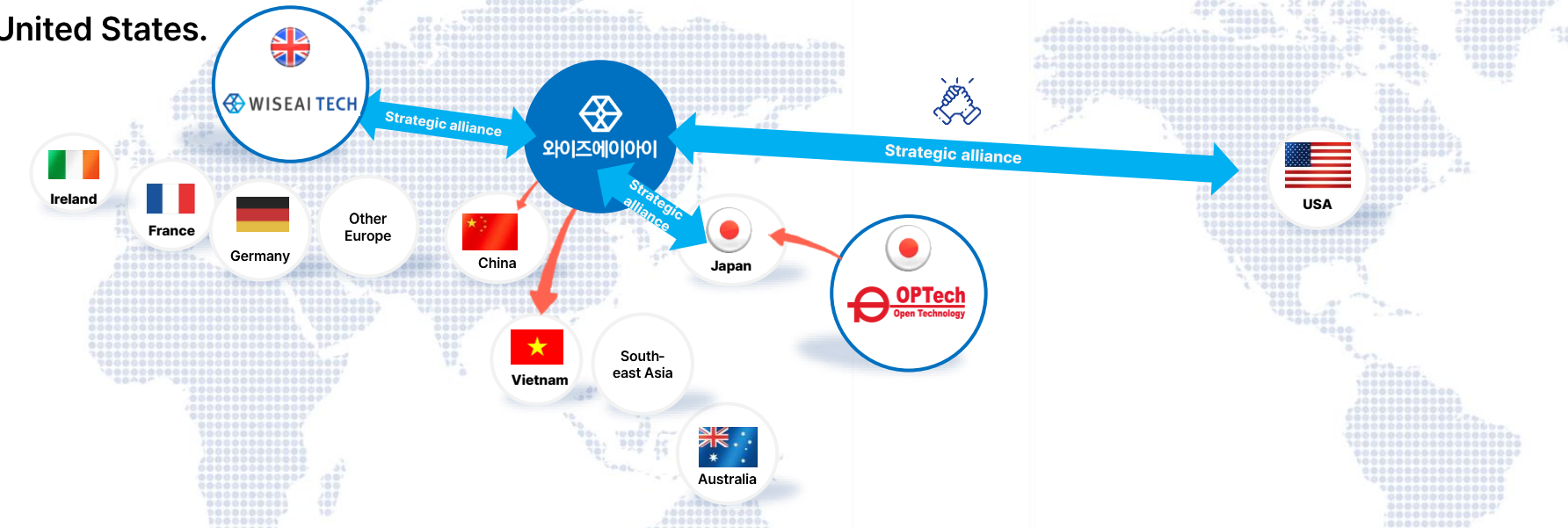


### Dentium

It is a dental medical device company that produces implant products and is the second largest listed company in Korea. Currently, Dentium EMR is under development, and in the second half of 2025, when differentiation features are developed, we plan to promote technical cooperation to automate work using WiseAI's AI in EMR and build a customer center in order to differentiate ourselves from other EMR companies.

## 6. Strategy for Advance Abroad

As a strategy for overseas expansion, we are preparing to supply services **by selecting the United States and Japan as countries that have entered the market for the first time**. We plan to pursue a full-fledged overseas business by partnering with EMR company Off-Tech, which has more than 4,500 customers in Japan, and Seattle Dental Hospital in the United States.



### Global : Dio Implant/Dentium

Dio Implant, an export company in more than 70 countries around the world with **17 global branches**, promotes global cooperation with **Dentium**, which exports to 78 countries.  
**In the process of attracting Series C investment** in the second half of '25 in the form of SI Investment Participation Plan  
**Pilot supply in global branches** owned by DIO Implant  
 Establishment of global expansion strategy



### Japan: OPTech

- EMR company used in **4,500 dental clinics** in Japan
- Promotion of entry into Japan by combining **EMR with services**



### USA : Seattle Implant and Prosthetic Dentistry

- Signed an MOU with **Seattle Implant Prosthetic Dentistry in the U.S.** to enter the U.S. market
- EMR signer of Seattle Implant Prosthetic Dentistry  
**Plans to cooperate with 'Dentrix'**  
 (Approx. 35,000 customers in the U.S.)
- Initial to Seattle Prosthodontic Dentistry and 'Dentrix' customers in the U.S. Scale by building



### United Kingdom: (Rhee Group)

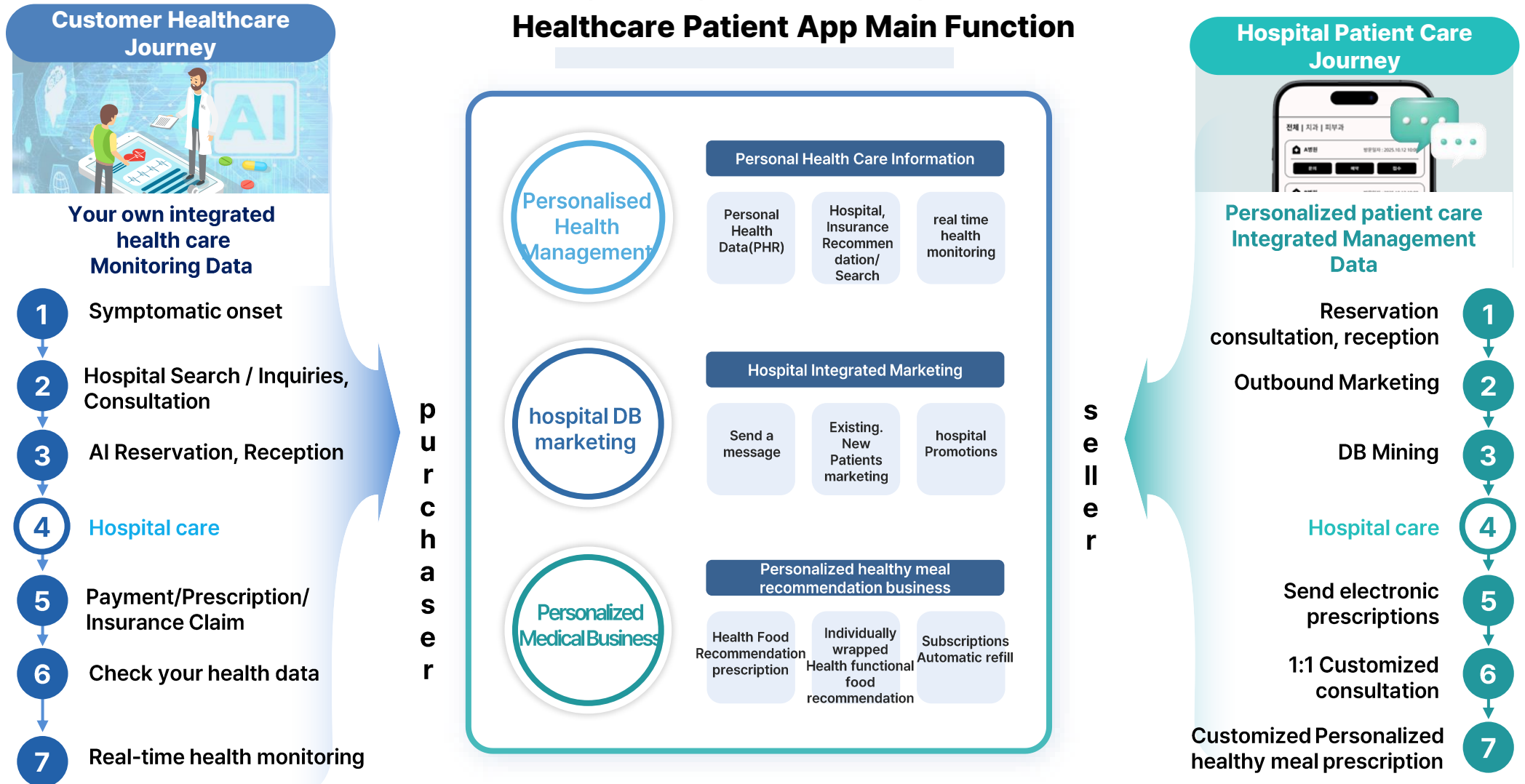
Completed the **establishment of WISEAI TECH in the UK in August 2024** - Consulting feasibility study for local expansion, support for finding local partners

## 7. Mid- to long-term business vision\_Healthcare patient app Biz

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We want to develop a business that provides personalized health management services by linking medical data between hospitals, pharmaceutical companies, and customers.

It provides optimized healthcare solutions to customers, and AI-based marketing/subdivision business opportunities for hospitals and pharmaceutical companies

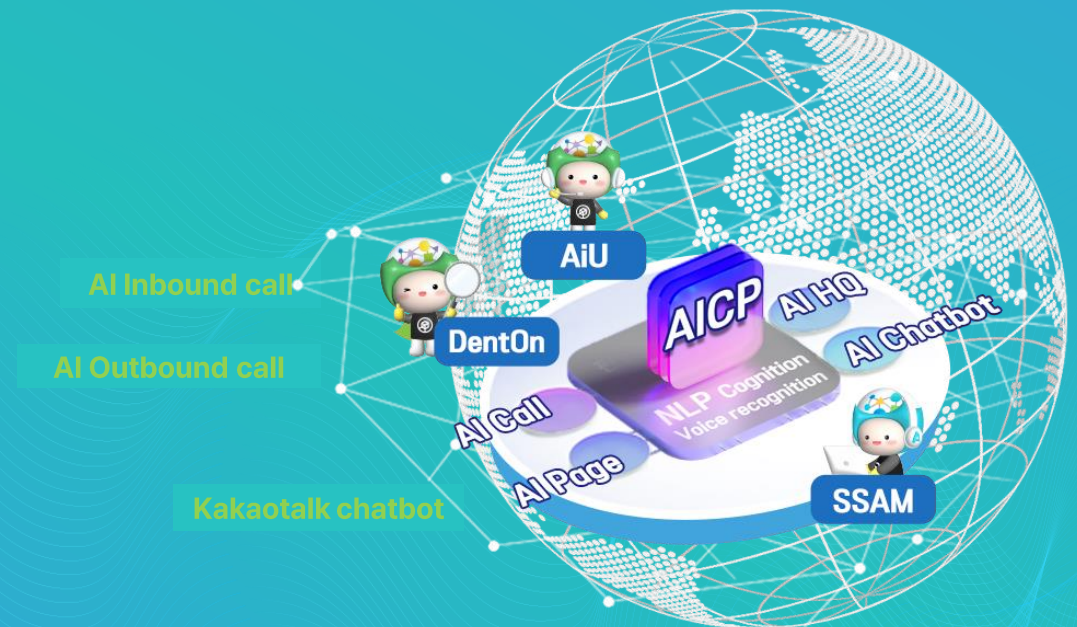




# 3

## Major Business

1. SSAM Introduction
2. AiU Introduction
3. DentOn Introduction
4. AiME Introduction



# 1. SSAM Introduction

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The **AI Customer Center SSAM** is an AI customer center for companies such as hospitals and clinics using AI, and AI Call (SSAM-Call),  
It is a **built-in AI customer center** consisting of an AI homepage (SSAM-Page) and an AI robot (SSAM-Bot).




# 1-1. Case of SSAM


The following is an example of the SSAM's cases.

SSAM\_Page (AI \_page) is replaced by a connection to the hospital website or a mobile webpage, and SSAM\_Call (AI\_Call) is connected to the hospital's representative number and contact center.


### Hospitals & Clinics




**Gil Hospital**  
at Gachon University  
☎ 070-7070-6713  
[www.aipage.co.kr/gilhospital](http://www.aipage.co.kr/gilhospital)




**Medipium**  
[3 Branches]  
☎ 070-7070-6719  
[www.aipage.co.kr/medi](http://www.aipage.co.kr/medi)




**Mokhuri Korean medicine clinic**  
☎ 070-7070-6718  
[www.aipage.co.kr/mokhuri](http://www.aipage.co.kr/mokhuri)




**MS Eyes Clinic**  
☎ 070-7070-6714  
[www.aipage.co.kr/mseyesclinic](http://www.aipage.co.kr/mseyesclinic)




**Michuhol Hospital**  
☎ 070-7070-6730  
[www.aipage.co.kr/mch](http://www.aipage.co.kr/mch)




**Apollo Clinic**  
☎ 070-7070-6710  
[www.aipage.co.kr/apollo](http://www.aipage.co.kr/apollo)



**Banobagi Plastic Surgery**  
☎ 070-7070-6733  
[www.aipage.co.kr/banobagi](http://www.aipage.co.kr/banobagi)



**Seoul Chicago Dental hospital**  
☎ 070-7070-6884  
[www.aipage.co.kr/utimus](http://www.aipage.co.kr/utimus)




**Tiger Dental Clinic**  
☎ 070-7070-6709  
[www.aipage.co.kr/tigerdental](http://www.aipage.co.kr/tigerdental)


### Others

- Myongji Hospital Virtual Care Center
- a new couple's dentistry, a warm dentist
- We are providing services to Seoul Chuck Hospital and are gradually expanding our construction cases.

### General Industry



- Coffeebanhada We are building AI Call, HQ for basic customer response in unmanned stores nationwide. We plan to complete it by the first half of 2025.



**KPMO**  
한국피엠오주식회사

- By the second half of 2024, the headquarters of the PMO Korea will build an AI call outbound service in six languages: Chinese, Vietnamese, Uzbek (Russian), English, Korean, and Mongolian

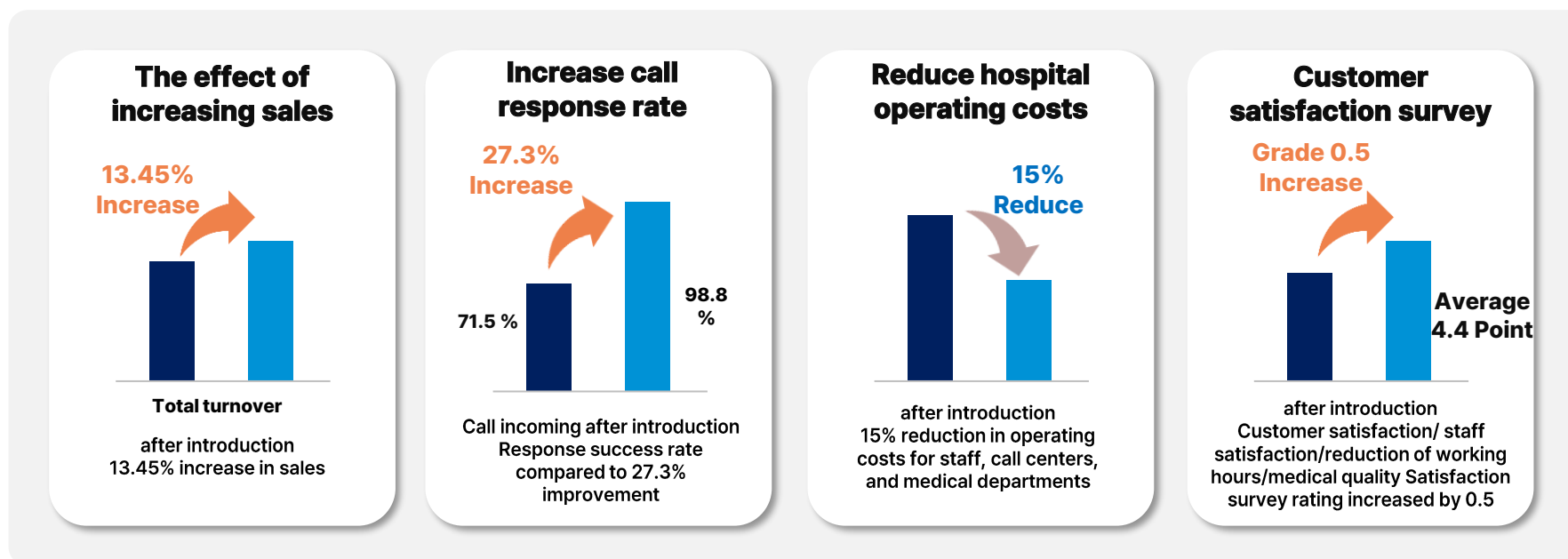
## 1-2. The Effect of SSAM

After completing the construction of the AI Contact Center 'SSAM', the introduction effect is as follows.

(Data from Medipium Pangyo, Mokery Oriental Hospital, Myongji Hospital, Apollo Healthcare)

The introduction of the service can **increase sales, increase call response, reduce operating costs, and improve customer satisfaction.**

**This is the result of a satisfaction survey after actual hospital's service.**



### Other Effect

Reduced employee fatigue reduces employee resignation rate / addresses customer complaints that cannot be reached by phone / 24 hours of consultation and reservation work increases efficiency by concentrating detailed work of counselors / reduces hospital operating costs by 15%



# 1-3. Business Strategy of SSAM

We have completed the **service lineup for 10 major disease** areas as our initial goal. Based on our accumulated experience and expertise, we have **modularized and integrated our services**. This allows us to expand beyond the medical AI customer service market into the general AI customer service industry.

## Short-term Strategy

Based on the experience of standardization in the medical industry, we have advanced into various industries

## Long-term Strategy

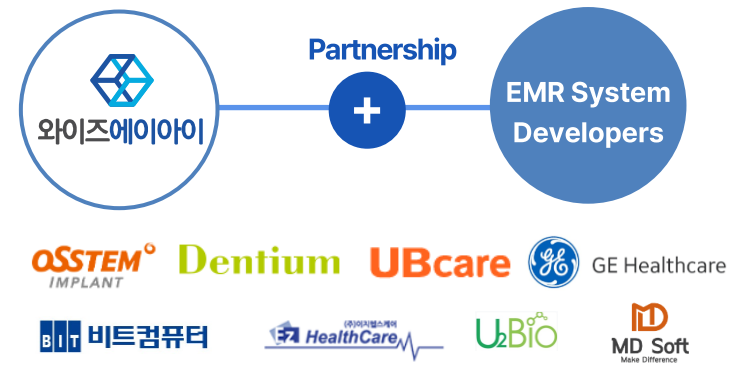
Expanding the market through business partnerships with EMR system developers and franchise companies as a second target

### Advanced and Standardized Medical Specialty Platforms

- ✓ Phase 1 (Medical) and Phase 2 (EMR development companies) → Standardization completed for 50+ highly developed services across 10 major medical specialties

### Industry-Specific Platform Customization

- ✓ We are planning to lay the foundation for the medical market and expand it by general industry and rapidly spread it to various industries based on the accumulated experience of the medical market
- ✓ Promote the rapid spread of AI customer centers through partnerships with companies related to the unmanned system industry (unmanned cafes, unmanned restaurants, parking control systems, etc.) that require AI





## 2. AiU Introduction

NO.1 AI Communications Platform WISEAI

The AI medical care platform AiU handles DB mining and outbound calls that are difficult for humans, using AI-based automation for tasks such as appointment scheduling and reception. By building AICC, AiU creates hospital-specific content and allows AI to manage consultations outside working hours and during peak times instead of human staff.

AI-based patient management and guidance for hospitals

AiU

AI Medical Care Platform



01

Persons subject to repetitive procedures and comprehensive examination

Automatic Selection and Management

Repeated Procedures or Patients who have come to the comprehensive checkup AI Automatic sorting & call, Reservation



02

8 automated patient care for each contact

Regular checkups, pre/after surgery and procedures, Reservation default call, happy call



03

24 hours 365 days Response to the call

AI staff's phone/chatbot response at night and on holidays 24 hours a day and a half a year



04

English & second language Response to the call

Reply to hospitals and clinics with many foreign visitors by phone and text messages



Implant, Orthodontics, and Scaling Care



24-hour response inbound



Convenient Kakao Chatbot Integration



AI DB Mining & Outbound



Reservation Reception System / HQ

## 2-1. AiU Core Function

**AI medical care platform AiU** conducts AI-based DB mining and outbound guidance, which are difficult for humans to do, and even accepts reservations. AICC is built to create contents for hospitals, and 24-hour AI handles off-duty hours and missed consultations instead of humans.

### AI DB Mining & Outbound

- ✓ Automated & manual DB mining through AI
- ✓ AI outbound calls for event notifications
- ✓ AI outbound calls for regular check-up reminders
- ✓ Patient reminders & reappointment scheduling
- ✓ Appointment reception

### 24/365 AICC

- ✓ Inbound & outbound(AI Call)
- ✓ KakaoTalk chatbot integration (AI Chatbot)
- ✓ Consultation history tracking
- ✓ Appointment reception(self-managed DB)
- ✓ FAQ registration & management

### AI Customer Service

- ✓ AI-based appointment reception
- ✓ Flexible scheduling based on patient preference
- ✓ AI-powered basic consultations & responses
- ✓ Outbound calls for customer support
- ✓ Appointment confirmation & modification

## Service Launch Plan

### Step 1

Launching 10 major disease-specific services  
(Including dentistry, health check-up centers, dermatology, and plastic surgery)

### Step 2

Extend functionality, PG integration, industry-wide expansion  
(insurance, finance, etc.), and global expansion

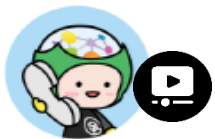
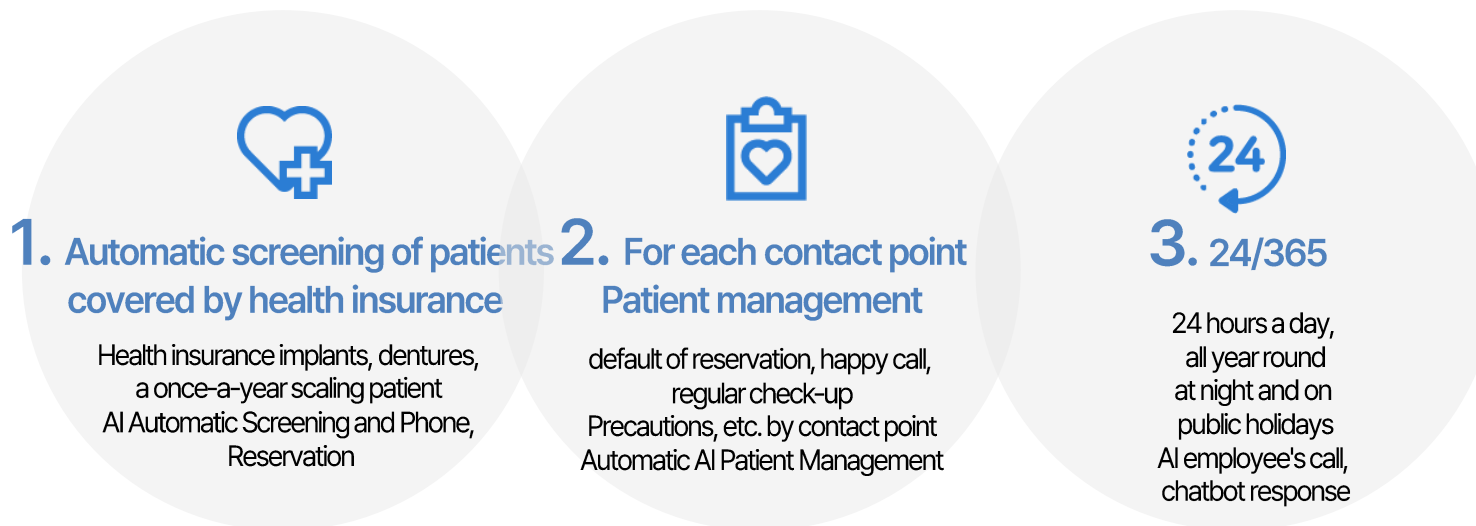


**Prototype AI Call Center  
Demonstration Video**

### 3. AiU DentOn Introduction

NO.1 AI Communications Platform WISEAI

The AI dental care platform **DentOn** communicates with patients through AI Call (in/outbound) and AI chatbots. AI automatically handles important parts that can be missed, such as **guiding health insurance benefits, F/U after treatment, and Unvisited Patient Care**, helping patients receive the best service.



[AI Dental care platform 'Denton' Video](#)



24/7 Inbound Response



Building a convenient KakaoTalk chatbot



Outbound of AI DB mining



Reservation Acceptance / /HQ

## 4. AiME Introduction

NO.1 AI Communications Platform WISEAI

**AI Internet Phone AiME** is the world's first ALL in ONE model for small and medium-sized businesses and individual entrepreneurs that combines AI, ARS, CTI, and CRM, which has been difficult and far away, and is an AI Internet phone platform that anyone can easily use AI technology around the world. In the future, we aim for **global AI services** for each function, such as dementia care secretaries.

### Main Function

ALL in ONE model for small and medium-sized businesses and private businesses combined with AI, ARS, CTI, and CRM

The world's first entry-level contact center that combines AI and ARS is an application Implemented to provide an AI Internet phone platform that anyone can easily use around the world

#### Calendar function

Provides interlocking capabilities with Google/Apple calendars used by billions of people around the world

#### Outbound call function

If you set the outbound scenario, contact information, and time on the smartphone app, it automatically proceeds outbound

#### ChatGPT knowledge DB link up

Provide answers to unprepared questions and build knowledge data

#### Download various AI learning contents through the content library and available

Users of various occupations can share their libraries through their AI content learning, and users who need it can conveniently download and use it in the app

#### Call transition

Customers who subscribe to the number 2 service are also given mobile numbers by AI, and if necessary, call them

#### Provides convenient viewing capabilities through smartphone apps

#### Inbound Key Information Consultation

#### Voice Conversation with users and AiME



#### AiRS

##### ☎ AiRS(AI 응답 시스템)

자주 묻는 문의나 요청에 대해 AiRS 번호 설정

##### 🗉 문답관리

원도업을 통한 문의나 요청에 대한 질문과 답변관리

##### 🗉 챗 GPT

에이머가 답변하지 못하는 질문에 대해서 챗 GPT가 답변

##### ⚙️ 상황에 맞는 인사말 등록

업무 시간별로 다르게 인사말 사용 가능

##### 🗉 일정관리

구글캘린더와 연동하여 일정관리 기능 제공

##### 🗉 외국인 응대가능

45개국어로 응대 가능

#### CTI

##### 🗉 상담이력관리

상담발생시 모바일 앱 알림서비스 확인

##### 🗉 녹취가능

모든 상담내역 녹취 후 모바일에서 확인 가능

##### 🗉 실시간 통화 가능

어떤 고객에게 연락이 왔는지 확인 가능 **준비중**

##### 🗉 응대할 시나리오 관리

교육 필요없이 시나리오로 고객 응대 가능 **준비중**

#### CRM

##### ✍️ 접수가능

대상자, 일자, 시간으로 접수 가능

##### 🗉 메모전달

궁금한 내용을 메모로 남겨두면 상담사가 바로 해결

##### 🗉 고객 그룹화

고객 기준을 정해서 그룹화 가능 **준비중**

##### 🗉 타케팅에 맞춰 프로모션

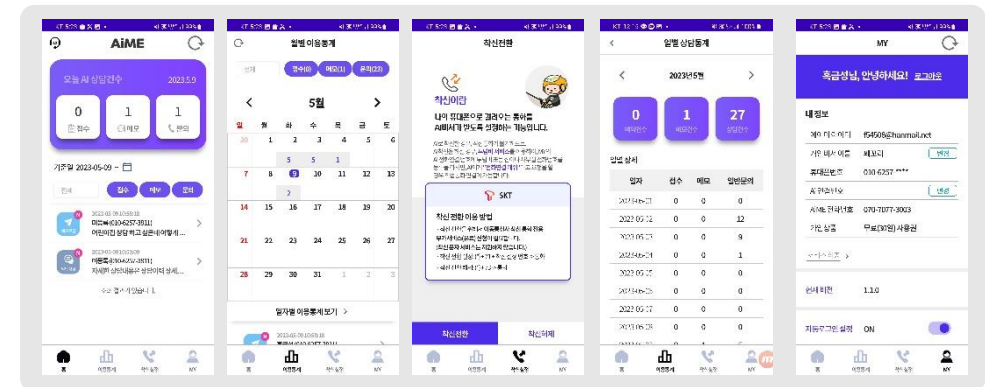
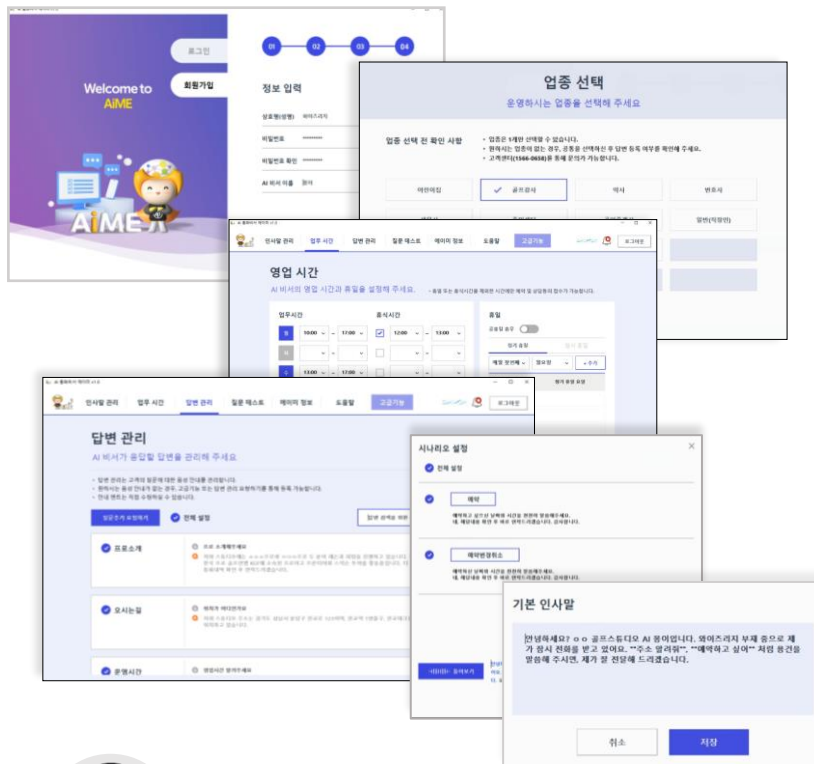
타케팅에 맞춰 홍보 전화 가능 **준비중**

It is a smart AI Internet phone that manages customer inquiries, reception, and schedule.

# 4-1. Main Function of AiME

NO.1 AI Communications Platform WISEAI

AI Internet Phone AiME is a **global AI platform** that can handle tasks such as inbound response and outbound guidance **regardless of carrier** and can be easily and conveniently used.



**AiME can answer any phone call regardless of the carrier !!**

- Personal cell phone, corporate cell phone
- Personal landline, business representative, call center
- SKT, KT, LG U+
- New business operator – but without a separate telephone opening



**AI Internet Phone 'AiME' Video**



## Based on our AI technology

AICC, AIoT,  
and AI medical platform!

**providing AI services and exporting overseas Global**

**We will become the Global No.1 AI platform company**

### Contact

- Website : [www.wiseai.co.kr](http://www.wiseai.co.kr)
- Contact
- - CEO : Song Hyeong-seok 010-2779-5273
- - CTO : Ryu jae-young 010-5159-2491

# 3

## Appendix \_ Technology Differentiation

1. Certifications and Intellectual Property Status
2. Technology Status
3. Global Service AI Engine and Algorithm
4. RPA(Robotic Process Automation) For EMR technique
5. AI communication-based technology WaiSIP
6. WaiGPT Engine Schematic
7. RAG-based hyper-personalized chatbot
8. AI-Call
9. AI-webpage
10. Business Scalability AIoT, AiME Alpha, AiMING
11. R&D in progress\_Preparation for special technology listing
12. AI System Construction Status
13. Major Competitors
14. Company Vision and Values (Social Responsibility)
15. IFRSConversion and PA Preparation
16. Signed a sponsor contract for listing on the KOSDAQ market
17. Promotion of participation in exhibitions/conferences of hospitals and clinic-related organizations



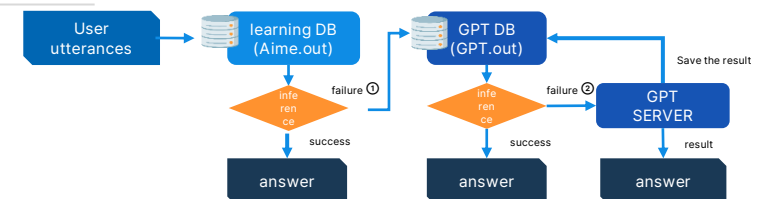


# Technology Differentiation

NO.1 AI Communications Platform WISEAI

WISEAI has the following technology differentiation.

- 1 Pattern recognition-based global Verbal Reasoning Engine Techniques**  
 It has developed a global language inference engine based on pattern recognition, and has a high inference rate with more than 14 billion training data. By learning keywords/entities for each language based on Unicode, multilingual inference (more than 45 countries) is possible.
- 2 EMR without API linkage RPA technology in control**  
 For remote control of EMR used by hospitals, EMR is controlled without API linkage using RPA technology that controls a PC that is linked to the customer's computer.
- 3 Simple using SIP Enables communication by installation(WaiSIP)**  
 Providing services without linkage with external telecommunications companies or communication technologies (WaiSIP trademark On going)
- 4 Chat GPT linkage technology linked to existing reasoning (WaiGPT)**  
 Building an inference engine DB using ChatGPT: ChatGPT  
 By introducing it into the inference engine, it is possible to actively answer questions that have not been trained.(WaiGPT trademark pending)
- 5 Customized based on RAG Hyper-personalized chatbots**  
 To improve customer satisfaction with chatbot technology that reflects each customer's treatment situation and future treatment plan.



- \* Patent Registration : Dementia patient management system through AI-based vocal analysis and how to operate it (Registration number: 10-2569277)
- \* Patent Registration : Video call-based outbound AI call system and its operation method (Registration number 10-2572430)
- \* Patent Registration : Automatic call response system using artificial intelligence chatbot (Registration number : 10-2587501)
- \* Patent Registration : Artificial intelligence-based medical support service provision devices and methods (Registration number : 10-2518448)
- \* Patent application : AI-based call system and method using voice control (application number: 10-2023-0046776)

# 1. Certifications and Intellectual Property Status

NO.1 AI Communications Platform WISEAI

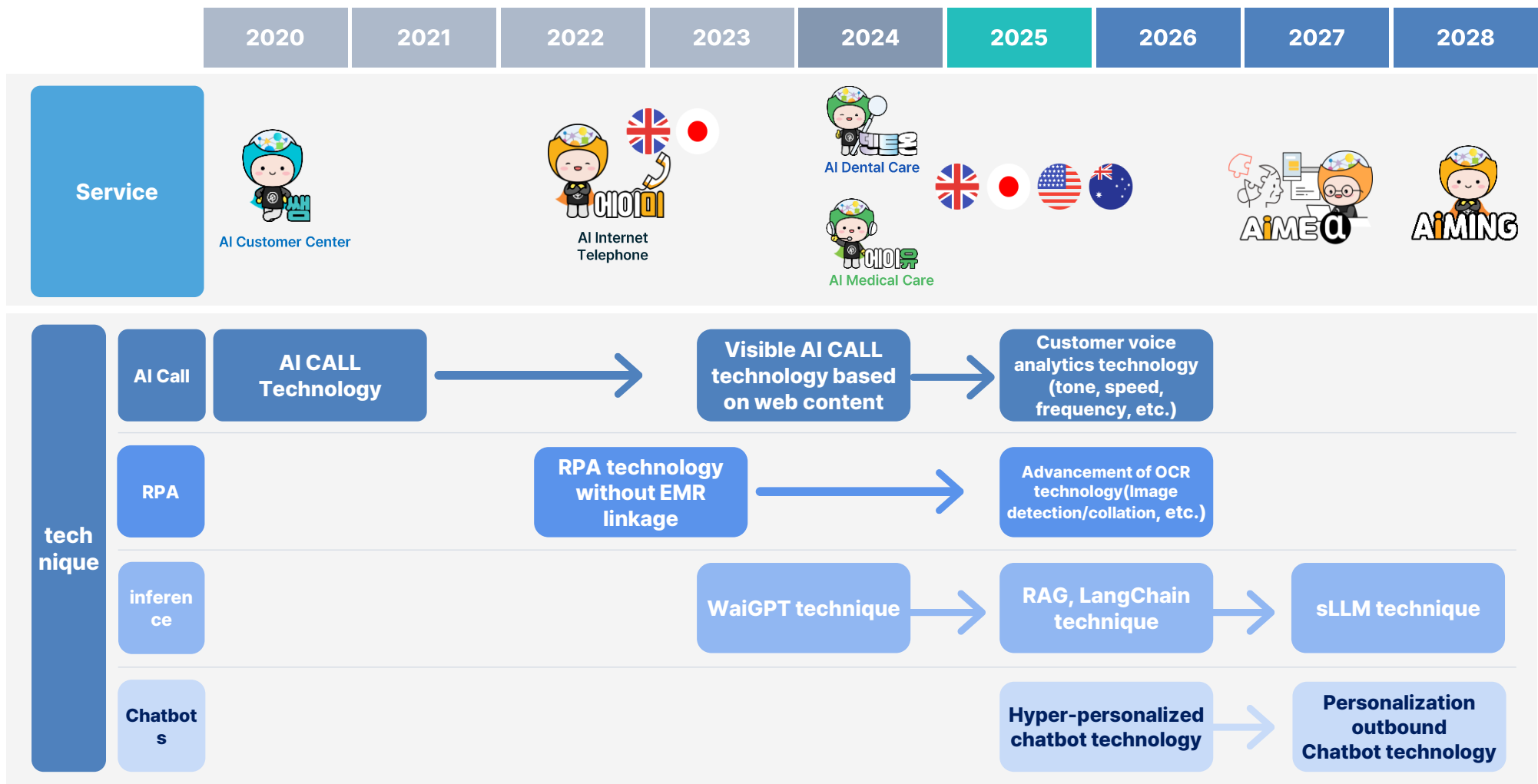
WiseAI has been steadily developing technology since its establishment and is in the process of applying for and registering related patents and trademarks.

(Patent registration: 27, Patent application: 6, Trademark registration: 1, Trademark application: 6, as of February 2025)

category	NO.	name	Application No.	Registration Number	Remarks
domestic (29)	1	Intent-based question/answer service provision device and method	10-2020-0053959	10-2386898	Patent Registration(18)
	2	Artificial intelligence-based medical support service provision devices and methods	10-2020-0053960	10-2420929	
	3	Homepage Inquiry Automatic Answer Service Provision System	10-2020-0053962	10-2351388	
	4	Optimal Q&A System and Methods	10-2020-0075983	10-2374530	
	5	Automatic call response method using smartphone and its system	10-2021-0078645	10-2397668	
	6	Artificial intelligence chatbot-based automatic call response service system	10-2021-0062842	10-2518448	
	7	Discovery devices and programs	2018-129224	10-2063242	
	8	Chat system, chatbot server device, chatbot ID management device, chat brokerage server device, program, chat method and chat mediation method	10-2019-0126227	10-2146884	
	9	Chatbot Search System and Program	10-2019-0022339	10-1993771	
	10	Answering server device, terminal device, answering system, response method and program	10-2018-0001638	10-1938790	
	11	Dementia patient management system through AI-based vocal analysis and how to operate it	10-2021-0067632	10-2569277	
	12	Video call-type outbound AI call system and how to operate it	10-2022-0076136	10-2572430	
	13	Automatic call response system using artificial intelligence chatbot	10-2023-0022215	10-2587501	
	14	Outbound AI call system in the form of web content delivery	10-2023-0040751	10-2599828	
	15	ARS-based call center AI-enabled outbound call system and its operation method	10-2023-0147683	10-2649859	
	16	Inbound AI call system in the form of web content delivery	10-2024-0054195	10-2686596	
	17	Hybrid AI call systems and methods for users and AI to selectively make calls	10-2024-0096318	10-2740221	
	18	Inbound AI call system that provides web content and video analysis results	10-2024-0126481	10-2747255	
	19	AI-based call system and method using voice control	10-2023-0046776	-	Patent Application(4)
	20	The optimal answer recommendation system and method to respond to customer inquiries	10-2024-0057032	-	
	21	Artificial Intelligence Telephone Reservation System and Method	10-2022-0041279	-	
	22	Personalized chatbot system and method for outbound using EMR software and RPA technology	10-2024-0194114	-	Trademark Registration(1)
	23	AiME:AI CALL Inbound AISecretary (Class 38)	40-2021-0008526	40-1898140	
	24~29	WaiGPT (Classes 09, 38, 42) WaiSIP (Classes 09, 38, 42)	40-2023-0218796~0218801	-	Trademark application (6)
category	No.	name	Application No.	Registration Number	Remarks
Abroad (11)	1	Chatbot server device, learning device, chatbot system, how chatbot server device works, how learning device works, program and recording media	2019-228263	6760676(Japan)	Patent Registration (9)
	2	Automatic sending systems, processing methods and programs	2019-202571	6741322(Japan)	
	3	Chat management methods, chat systems, future-intent prediction server devices, answer-generating server devices and programs	2019-83266	6731513(Japan)	
	4	Voice inquiry system, voice inquiry processing method, smart speaker operation server device, chatbot portal server device and program	2018-237446	6555838(Japan)	
	5	Discovery devices and programs	2018-129224	6537211(Japan)	
	6	Chat system, chatbot server device, chatbot ID management device, chat brokerage server device, program, chat method and chat mediation method	2018-204348	6489670(Japan)	
	7	Chatbot Search System and Program	2018-78637	6433614(Japan)	
	8	Chat systems, chat methods and programs	2018-93184	6372947(Japan)	
	9	Answering server device, terminal device, answering system, response method and program	2017-138423	6218057(Japan)	
	10	Artificial Intelligence Telephone Reservation System and Method	PCT/KR2023/003207	-	Patent Application (2)
	11	Outbound AI call system in the form of web content delivery	PCT/KR2024/003791	-	

## 2. Technology Status

Since its establishment in 2020, WiseAI has been **providing an AICP platform** based on AI CALL technology and chatbot technology. In the future, we plan to further develop customized **hyper-personalized chatbot technology** based on RAG technology to increase customer satisfaction and develop various AI technologies.



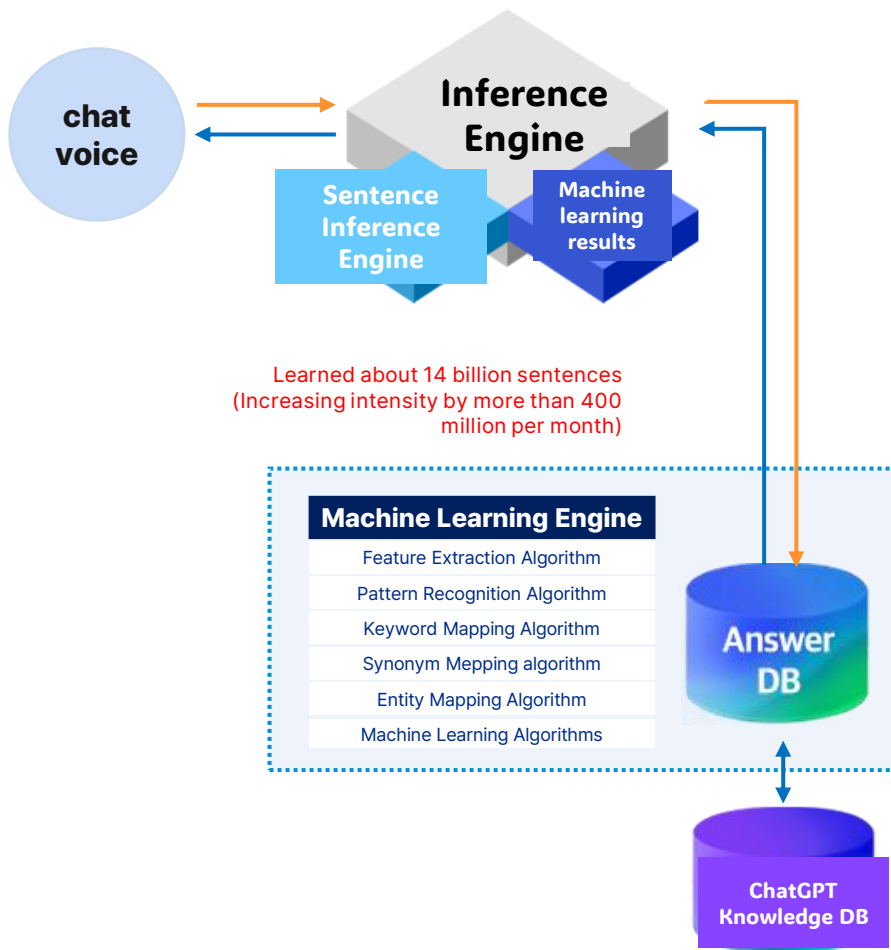


### 3. Global Service AI Engine and Algorithm

(self inference engine / machine learning / multi-language support)

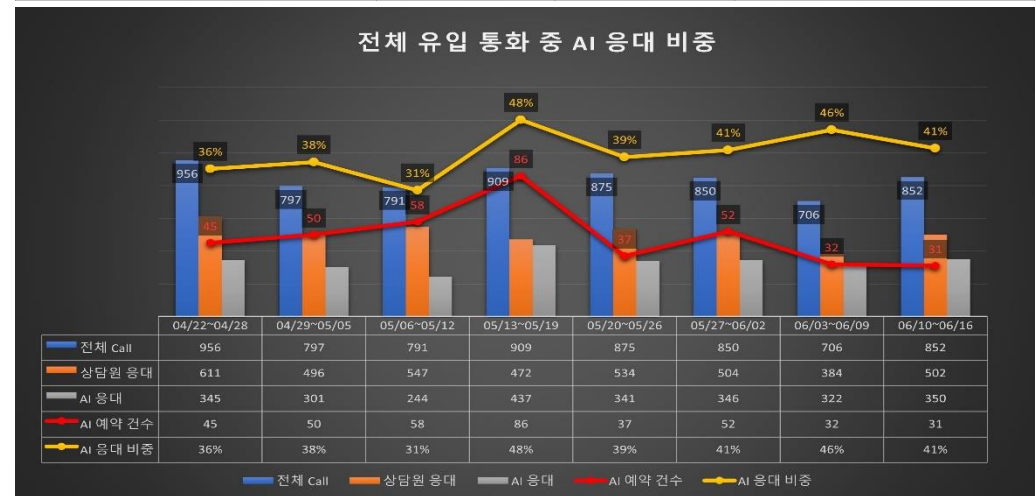
NO.1 AI Communications Platform WISEAI

It has its own **inference engine** that is excellent for understanding customers' intents, so it is possible to **reduce costs by linking external solutions**. (Based on the experience of developing and providing 45 languages to about 200 million TV exported worldwide by Samsung Electronics and LG Electronics in 2009~2013, We have succeeded in developing a global inference/machine learning engine that can infer more than 45 languages.)



**Service Operation Indicators- MS ophthalmology AI CALL Case (2024/04/22 ~ 2024/06/16)**

<b>The proportion of AI responses among incoming calls</b> (Based on the number of calls)	Total Calls 6,736	AI Response 2,686	<b>AI response 39.88%</b>
<b>Percentage of normal answers provided</b> (Based on the number of utterances)	Inbound Questions 4,161	AI Correct Response 3,973	<b>Answer Success Rate 95.48%</b>
<b>AI Reservations</b> (AI CALL / AI PAGE)	AI CALL 103cases	AI PAGE 288cases	<b>391 cases</b>



\* Patent Registration : Optimal Q&A System and Method (Registration No.: 10-2374530)

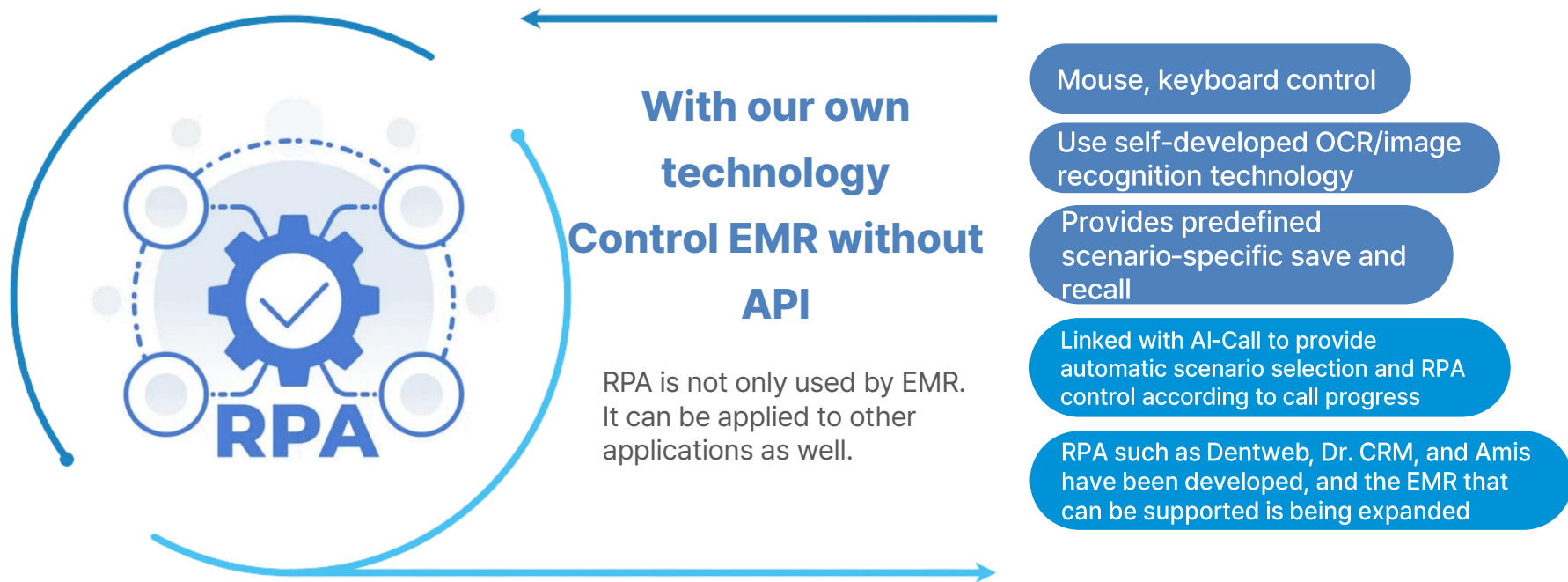
\* Patent Registration : Automatic call response system using artificial intelligence chatbot (Registration number: 10-2587501)

\* Patent Registration : Artificial intelligence-based medical support service provision device and method (Registration No.: 10-2518448)

## 4. RPA(Robotic Process Automation) For EMR technique

It is a technology that can control S/W without API linkage in various S/W environments such as EMR for hospitals and ERP for companies in Korea.

We developed our own RPA technology without using foreign solutions and succeeded in EMR linkage. Therefore, it is possible to quickly spread the service by reducing the time and cost of API linkage.



\* Examples of Seoul Chicago Dentistry currently in use



Reservation



Alterlation



Cancellation

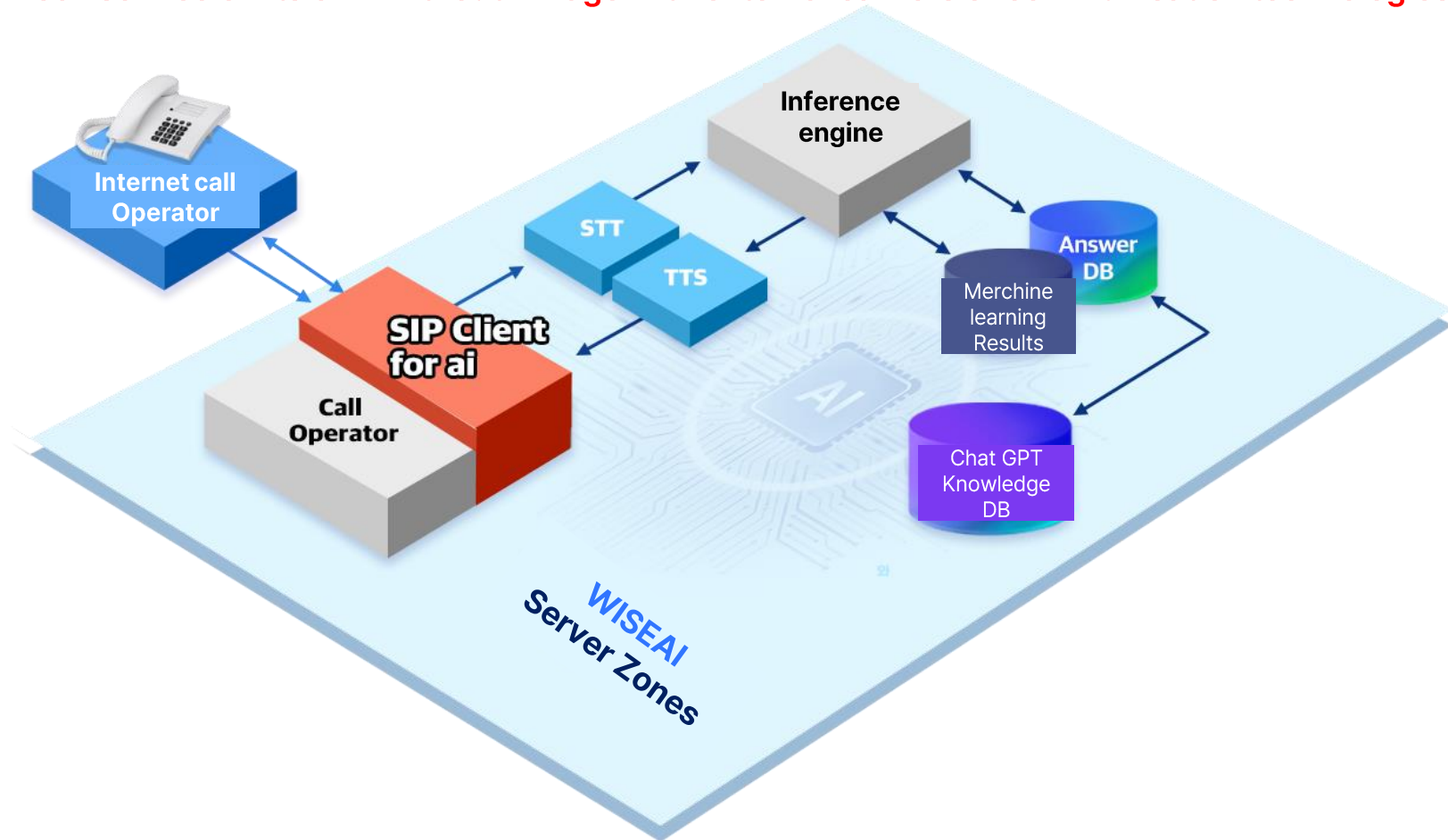


\* Patent Application: Artificial Intelligence Telephone Reservation System and Method (Application Number: 10-2022-0041279)

## 5. AI Communication-based technology WaiSIP: SIP (Session Initiation Protocol) Client For AI

WaiSIP (Wai SIP client for ai Technology) allows AI to control all transmissions and receptions without the need for speakers or microphones.

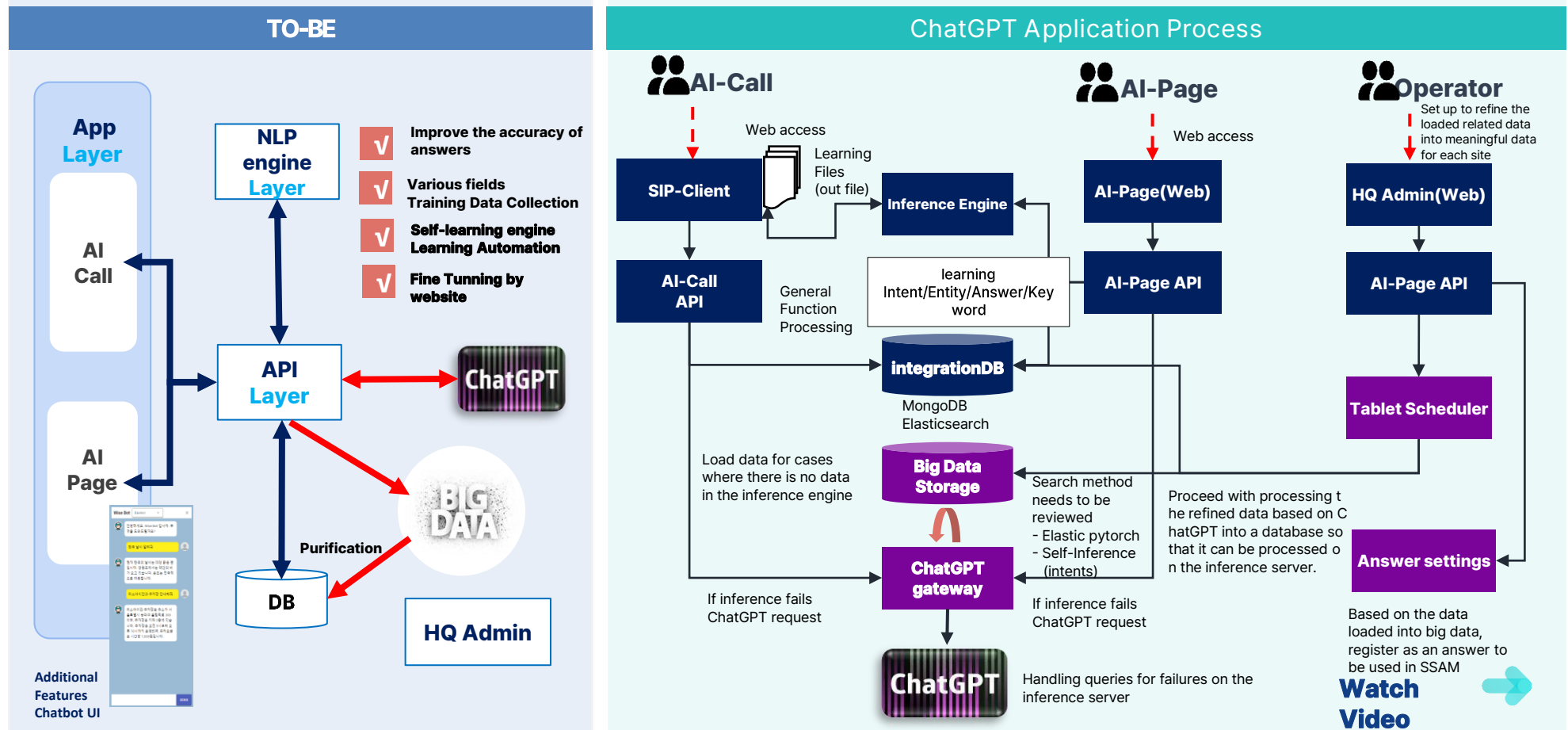
**It enables AI-Call service on its own without linkage with external carriers or communication technologies.**



\* Patent Registration: Artificial intelligence chatbot-based automatic call response service system (Registration Number: 10-2518448)  
\* Trademark Application: WaiSIP On Going

## 6. WaiGPT Engine Schematic (NLP + LLM)

WaiGPT is a next-generation AI model that fuses a large language model (Chat GPT (LLM)) with its own inference engine capable of pattern-based natural language processing (NLP). It uses WiseAI's own reasoning engine and ChatGPT linkage technology to provide accurate answers even for sentences that have not been trained

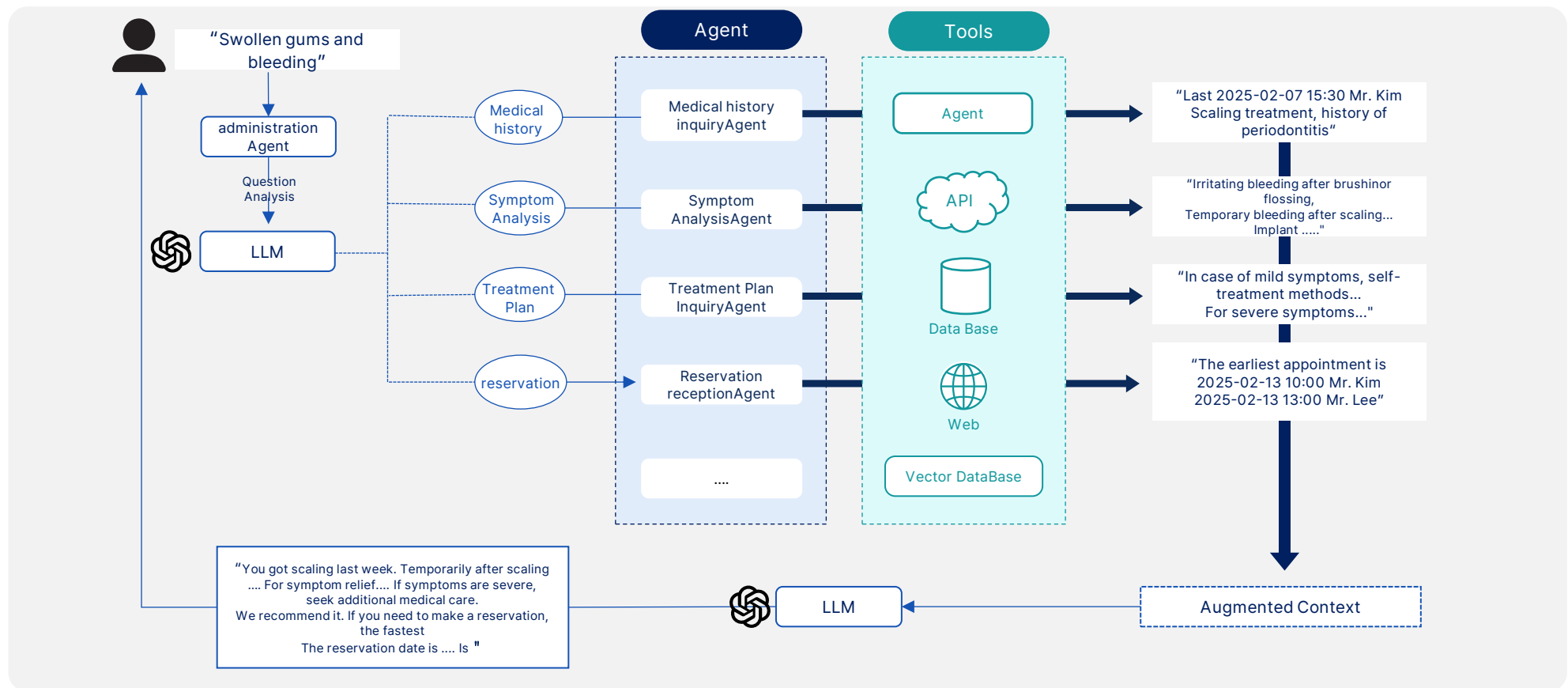


\* Patent Registration: Automatic call response system using artificial intelligence chatbot (Registration Number: 10-2587501)  
\* Trademark Application: WaiGPT ongoing

## 7. RAG Based on hyper-personalized chatbot

It is a technology that can provide personalized medical information to each customer using a hyper-personalized chatbot based on RAG (search augmentation generation) technology.

Each customer's question intent (intent) is classified into four main categories, and customized answers are provided through RAG (search augmentation generation) using agents that match each intent.



- Patent Application: Personalized chatbot system for outbound use that combines EMR software and RPA technology for medical institutions (Application No: 10-2024-0194114)

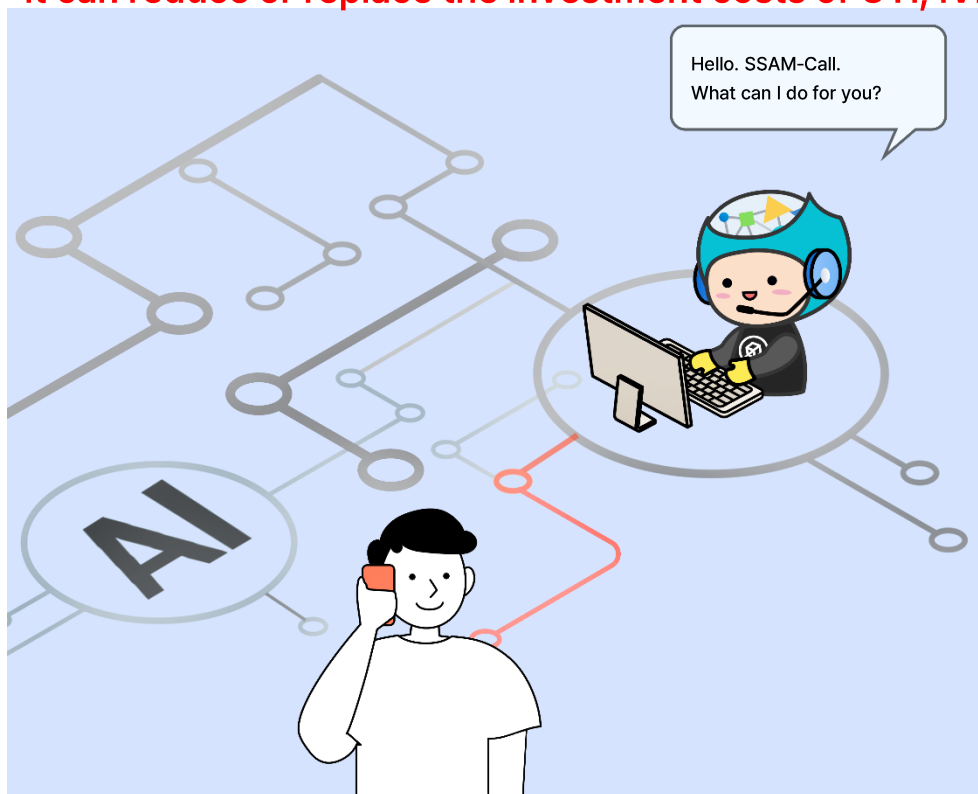


## 8. AI-Call

SIP Client For AI technology provides **inbound and outbound two-way AI-Call technology**.

In particular, you can select the intent to use, enter an answer, and enter a basic greeting to activate the AI-Call service immediately.

**It can reduce or replace the investment costs of CTI, IVR, and CRM required for call center operation.**



### Main Features

1. Provides inbound and outbound bidirectional capabilities.
2. Basic inbound call can be opened just by selecting an intent and entering an answer, and outbound call is possible just by writing a scenario.
3. By linking Chat GPT, it is possible to provide answers to unprepared questions and build knowledge data.
4. You can use RPA to automatically process reservations, reservation changes, and cancellations.
5. All conversations and summaries can be viewed through HQ and can be heard if needed.
6. It supports keypad voice recognition to receive keypad input in the same way as ARS.

\* An intent is a title that defines the intent of a customer's question.  
e.g.) Company introduction, parking lot information, restaurant information, etc.

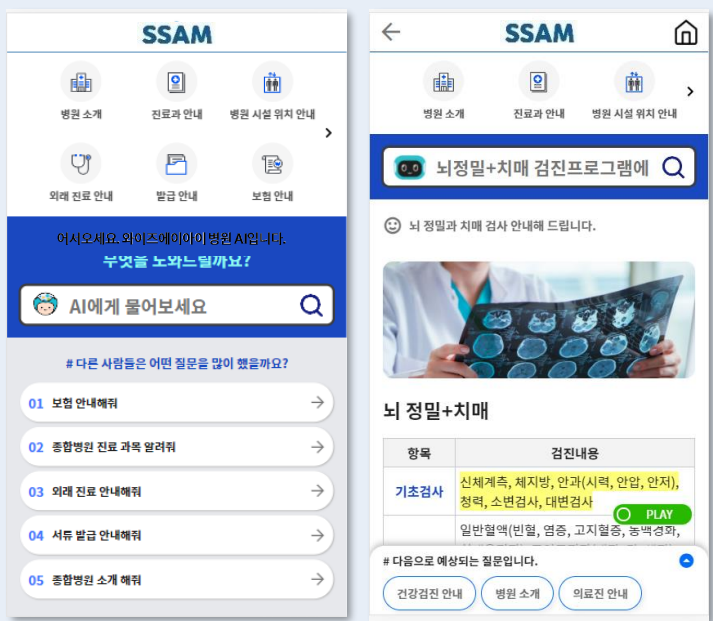


\* Patent Registration: Automatic call response system using artificial intelligence chatbot (Registration Number: 10-2587501)  
\* Patent Application: Artificial Intelligence Telephone Reservation System and Method (Application Number.: 10-2022-0041279)  
\* Patent Registration: Automatic call answering method using smartphone and its system (Registration Number: 10-2397668)  
\* Patent Application: AI-based call system and method using voice control (Application Number.: 10-2023-0046776)

## 9. AI-Website

Moving away from the existing uniform homepage, **AI technology** is used to understand the intent of customers' questions.

**It is a homepage suitable for the AI era** of briefing materials. It also serves as the **main screen for the robots** offered. LG Electronics' guide robots are being distributed with our inference engine and AI-Page platform.



**①Logo Area**

**②Menu icon area**

**③Search Area**

**④Content area**

Search results surface  
Apply animation content according to menu characteristics  
Added PLAY& SKIP button when applying animation

**⑤Intentions Navigation Area**

Additional Input for Question Guide: Predicted list exposure with next question, quickly search for the information customers want

### Original website

#### Hospital-centered homepage

What you need is  
It's all on the homepage.  
Find it and click on it

The homepage shows detailed information through several pages, but customers have to click on all the pages to find what they want, and it is difficult to read, and in the end, they cannot find what they want and have to consult with the hospital by phone.

### AI - website

#### Customer-centric homepage

If you just ask a question,  
our hospital's professional teachers  
We will find it at once and  
explain it in an easy way.  
Solve all the questions predicted  
through the intent area at once!!

When customers enter their questions, Depth You can easily find the answer without any questions, and you can understand everything with one question by showing the next intent that customers are expected to be curious about through the intent area.

**In particular, by introducing Chat GPT into the inference engine, any question can be actively answered.**



- \* Patent registration: A system that provides automatic query answering service on the homepage (registration number: 10-2351388)
- \* Patent registration: Intent-based question/answer service provision device and method (registration number: 10-2386898)

## 10-1. Business Scalability: AIoT

NO.1 AI Communications Platform WISEAI

What is AIoT? It is an abbreviation for 'Artificial Intelligence of Things' and is a service that combines AI and Internet of Things (IoT) technology into one, and can be applied to all industries and occupations in the future, and plays a role such as guidance and repurchase through the **global AI customer center 24 hours a day, 365 days a year.**

### Apply AI Customer Center and Design QR



\*The QR URL redirects to the Jangdaewon shopping mall

Daewon Pharmaceutical's Jangdaewon is for your family's health

Meet Jangdaewon's AI through the AI call and AI website.



WISEAI 장대원

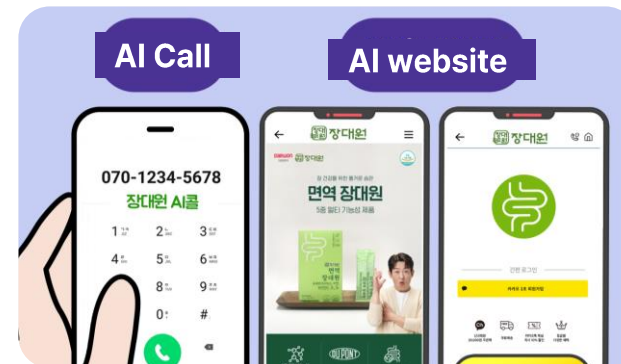


### Build a lifetime customer center

By Product

By Service

Live Shopping Mall



Benefits and design for customer influx Marketing utilization through DB security through QR production.

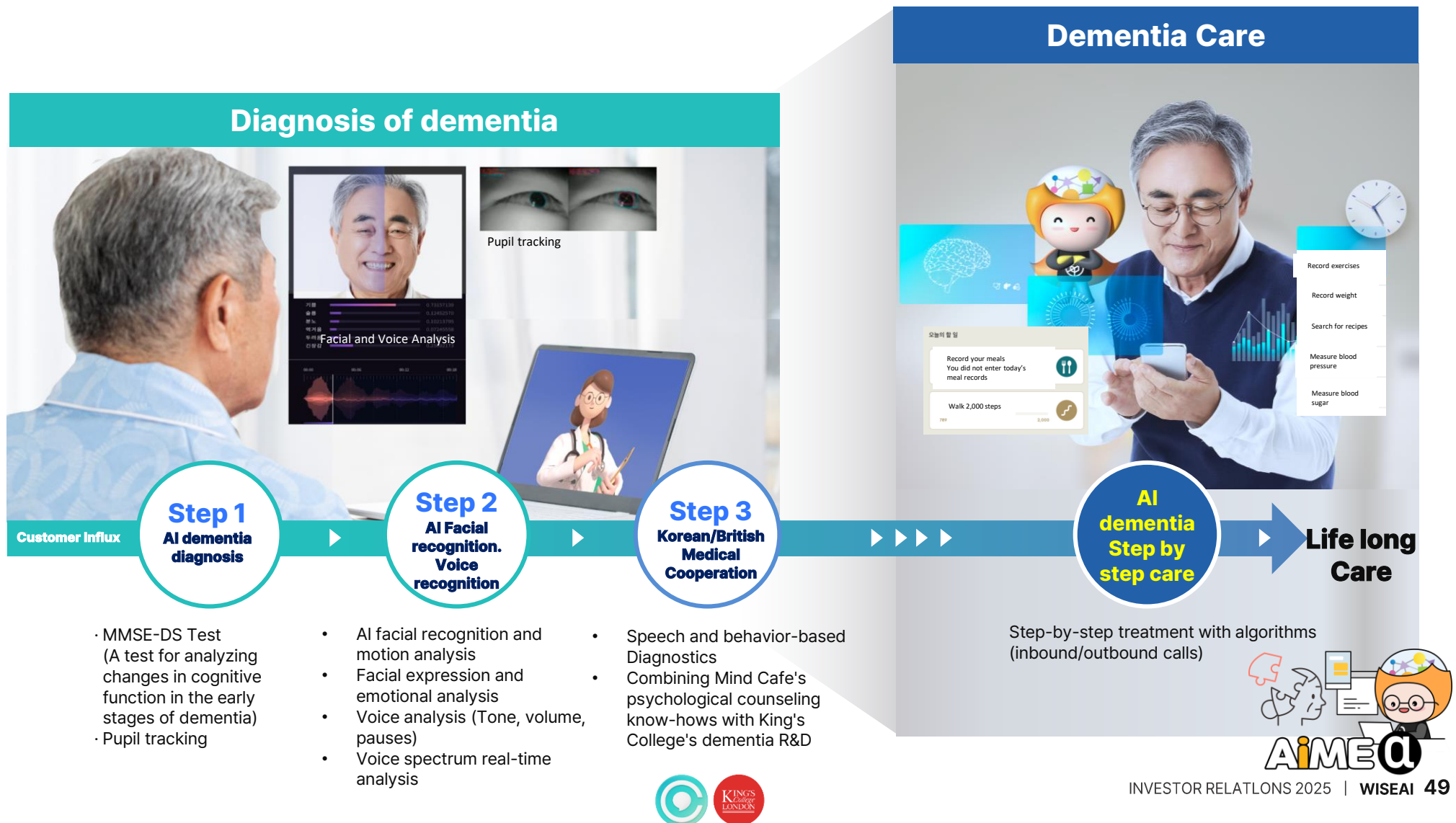
The AI platform provides various experiences such as product information, cautions, discount benefits, AI product recommendations, reviews, and repeat purchases.

## 10-2. Business Scalability: AiME Alpha

NO.1 AI Communications Platform WISEAI

AiME Alpha combines dementia diagnosis, AI face/voice recognition, and dementia R&D from the UK-DRI in the UK.

**AI-based lifelong dementia care services**

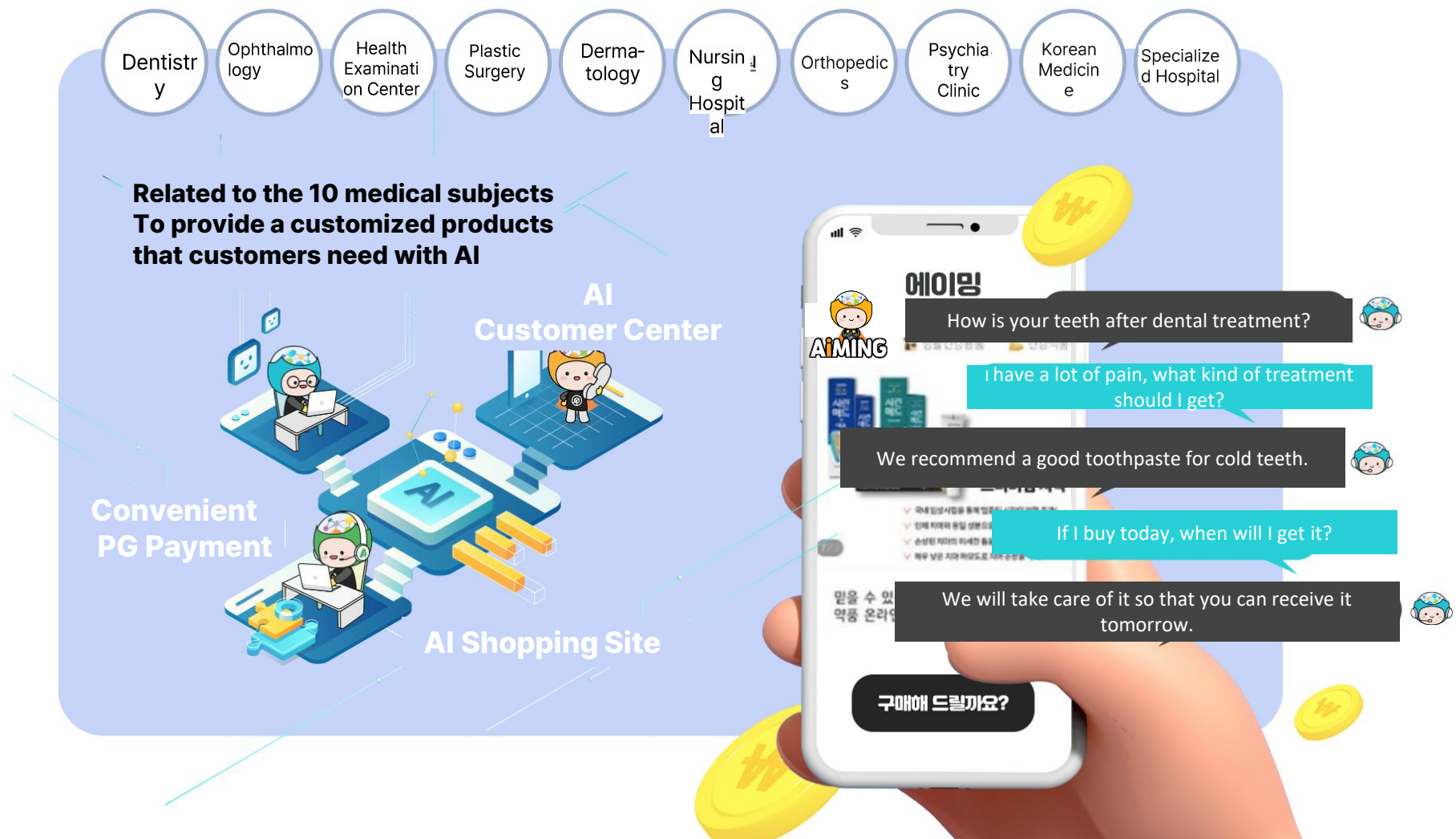




## 10-3. Business Scalability: AiMING

NO.1 AI Communications Platform WISEAI

Aiming is **an AI-targeted marketing platform** that helps new patients flow by supporting marketing activities such as meta (Instagram, Facebook), blogs, and search advertisements by hospitals and clinics in combination with Dent-On services.





# 11. Preparations for R&D\_ Technology Special Listing in Progress

NO.1 AI Communications Platform WISEAI

We are promoting the following preparations for the listing of special technology in 2025. Our platform is an

**AI Communication Platform (AICP) platform for AI-powered communication.**

In order to replace human-to-human communication with human-AI, we have advanced the technology for understanding (judgment), communicating well (communication), and fast and accurate work processing (action) in order to understand (judgment), communicate well (communication), and develop a **pattern-based language reasoning engine technology that considers multilingual processing specialized for human-to-AI communication.**

## < Key Core Technologies >

**"Pattern-based language inference engine technology considering multilingual processing specialized in communication between AI and humans"**



NO.	Element Technology Name	function
1	Pattern-based language reasoning engine technology considering multilingual processing specialized for AI and human communication	judgment
2	RPA technology without API connection AI customer response and reservation reception technology that can control the electronic chart (EMR) of hospitals and clinics	action
3	Personalized chatbot technology that automatically generates customized information and communicates with customers through outbound/chatbots	Communi cate

# 11. Preparations for R&D\_ Technology Special Listing in Progress

NO.1 AI Communications Platform WISEAI

We are focusing on developing a secretary service using AI conversation technology, and we are developing **AI that is smarter than humans.**

## Functional changes in AiME

### Step 1

#### AI Internet Telephone (AiME)

Completed the first stage beta open, translated for overseas expansion, acquired certification, Overseas branch establishment progress  
ALL IN ONE MODEL FOR SMALL AND MEDIUM-SIZED BUSINESSES AND SOLE PROPRIETORS THAT COMBINES AI, ARS, CTI, AND CRM



- AI contact center (ARS+CRM+CTI market: number of domestic and foreign businesses\*20%\*30,000 per month), number of domestic business registrations 9,667,000 (based on 2022 e-country index), difficulty in calculating the number of overseas business registrations
- Estimated to achieve KRW 6.96 trillion in sales when 20% is introduced

### Step 2

#### AI Virtual assistant development

We are developing a service that can be answered by virtual assistants on various platforms.  
AI is under research and development with the goal of launching an AI virtual assistant that answers voice questions for each product by photo on the website, social platform, home shopping, etc., as well as internet calls, by the end of this year.



- AI virtual assistant (number of large domestic and overseas shopping malls \* 20% \* 30,000 per month), estimated 300,000 domestic online shopping malls (as of 2020 National Tax Service)
- Estimated to achieve KRW 2.16 trillion in sales when 20% of domestic and foreign online shopping malls are introduced

### Step 3

#### AI nursing secretary, functional secretary development

Based on our experience in introducing services in the medical field, we are developing a caregiver for each disease. In addition, we plan to gradually expand the existing professional groups (doctors, pharmacists, lawyers, tax accountants, etc.) to develop secretaries that can be used in various occupations.  
We want to provide diagnostic assistance and care services through disease-specific secretaries, and we want to provide more granular professional secretarial services through function-specific secretaries. By realizing the development of AI platforms and services for active care of geriatric brain diseases (centered on dementia and Parkinson's disease), we aim to provide dementia diagnosis assistance and care services to people around the world.

#### Dementia Diagnosis Assistance and Care Services



- Dementia Secretary
- Parkinson's disease secretary
- Caregiver for each of the top 10 diseases
- AI show hosts, etc.

- The number of Alzheimer's patients in the U.S. is expected to reach 65.7 million in 2023 (Global Data, Mar. 2011) The global digital healthcare market is expected to reach \$509 billion (about 610 trillion won) by 2027
- Demand is expected to gradually increase as the number of nursing assistants for each disease is gradually

## Reduced Construction Time

### SSAM

12month ..... 3month ..... **1month**

### AiU

1month ..... 3Week ..... **1week**

# 12. AI System Construction Status

NO.1 AI Communications Platform WISEAI

## Disease-specific AI system construction

Project Name	Organization Name	content	Remarks
<b>Neck and lumbar disc patients</b> using AI chatbot Establishment of pre-consultation and post-care system	<b>Mocury Oriental Medicine Hospital</b>	In order to improve the efficiency of medical work and increase patient (customer) satisfaction, we introduced a system that enables 24-hour consultation and medical response using the Internet and telephone.	technology Ministry of Information and Communication (NIPA)
<b>Establishment of SSAM-Call / SSAM-Page-based customer response system for efficiency of customer reservation process for medical insurance health checkups</b>	<b>Medipium</b>	To streamline the reservation process for medical insurance health checkup hospital customers (patients, patients' families), we built a conversational AI solution-based SSAM_ Call /SSAM_Page system	
<b>SSAM-Call/ SSAM-Page for Efficient Worker Health Checkups</b> Utilization checkup process and after-care system establishment	<b>apollo Health Checkup Center</b>	Introduced SSAM-Cagg / SSAM-Page system based on conversational AI solution to improve the response system of hospital customers (patients, patients' families)	
<b>SSAM-Call/ for Efficiency of COVID-19 Patient Care Process</b> Establishment of SSAM-Page-based patient care system	<b>Myongji Hospital</b>	SSAM-Call, SSAM Page to provide COVID-19 home treatment patients Counseling, medical treatment guidance services, and online appointment management services are provided.	
<b>Multifunctional dementia care</b> and medical assistant robots Development spread support project	<b>Seongnam Medical Center</b>	Multifunctional dementia care and medical assistant robots ⇒ Dementia Support: Accumulate singing data to help patients with mild dementia ⇒ Transporting goods: Pharmaceutical delivery and inpatient goods delivery	Korea Robot Korea Industry Promotion Agency(KIRIA)
<b>R&amp;D project to foster research-oriented hospitals</b> (Advancement of digital health management platform using personalized AI guide bot)	<b>Korea University Anam Hospital Chungbuk National University Hospital</b>	<b>Cancer patient</b> medical information analysis and guidebot delivery platform construction, patient-centered smart home care management solution (SW) development Establishment of a community-linked smart medical management platform, realization of patient self-management system through the development of hyper-personalized AI guide bots	Korea Health Industry Development Institute (KHIDI)

## Build a language-specific AI system

Project Name	Organization Name	Implementation language	Remarks
<b>Robot Medical Information System Establishment</b>	<b>Eulji Hospital</b>	Korean, English	AI-based medical support platform Customer concierge service robot
<b>SSAM-Call System construction</b>	<b>JEI(Japan)</b>	Korean, Japanese	Through SSAM CALL platform export Providing AI CALL service for Japan

## Build AI systems at scale

Division	Organization Name	Remarks
<b>Tertiary Hospital</b>	<b>Gachon University Gil Hospital, Eulji Hospital, Myongji Hospital</b>	Robot, Virtual Care Center
<b>Secondary Hospital</b>	<b>Mochary Oriental Hospital</b>	SSAM-Call, SSAM-Page, HQ System
<b>Primary Hospital</b>	<b>Safe Dentistry, Chicago Dental Hospital, Misoeeye Eye Clinic</b>	Robot, RPA Reservation, SSAM-Call, SSAM-Page

## Scaling AI Systems by Industry

Project Name	Organization Name	content	Remarks
<b>Intelligent logistics collection, inspection, vision recognition, AI, integrated automation, S/W supply</b>	<b>Etners</b>	Using vision recognition technology, photograph the items when collecting/ inspecting the brought items, Reduce the omission rate by providing and learning data	NIPA Core Industry Cloud Demonstration Project

# 13. Major Competitors

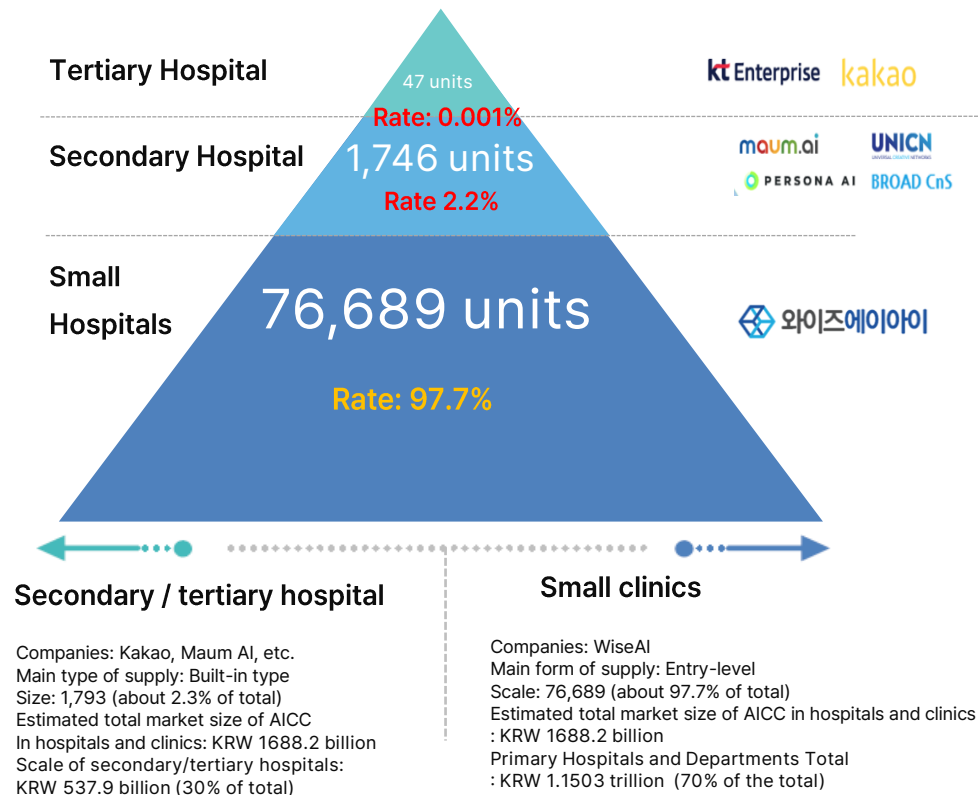
WiseAI is a company with expertise in the medical field and has the strength of providing a large number of accumulated databases and artificial intelligence solutions that can be exported overseas.

category	Saltlux	셀바스AI	Maum AI	PeopleLink	Vibe Company	Plunit (Saltlux series)	Bridgetec
solution	Talkbot Studio Voice Studio	Selvy deep TTS Selvy Chatbot	AITelemarketer	굿ARS	AI Assistant	Son Secretary	ForCus
Sales	30.8 billion won in '23	53 billion won in '23	'10.2 billion won in 23 years	'1.4 billion in 23 years	'30 billion won in 23 years	(Saltlux series)	'23 53.5 billion won
Competitors' Advantages	<ul style="list-style-type: none"> <li>Chatbot-based artificial intelligence big data solution</li> </ul>	<ul style="list-style-type: none"> <li>Artificial intelligence-based medical solution development and service</li> </ul>	<ul style="list-style-type: none"> <li>Voice Bot responds to customers to promote sales, and supports quality control through Auto QA</li> <li>Artificial intelligence R&amp;D capabilities</li> <li>Development of artificial intelligence solutions in various fields</li> </ul>	<ul style="list-style-type: none"> <li>Customizable such as admin page setting, scenario addition, etc. Specific number, mass transmission possible/separate sound source and time can be set</li> </ul>	<ul style="list-style-type: none"> <li>Korea's first development, two-way conversation technology proven by commercialization for more than 15 years</li> <li>National Cancer Center 'National Cancer Knowledge Information-centered Artificial Intelligence-based Consultation Chatbot Service Establishment</li> </ul>	<ul style="list-style-type: none"> <li>GPT language model to perform tasks on mobile</li> </ul>	<ul style="list-style-type: none"> <li>ARS solution that precisely verifies CRM and customer transaction information and provides optimal answers</li> <li>Customized services such as grade, age, gender, and region are available, and optimized in connection with AI voice bots</li> </ul>
Competition of WiseAI	<ul style="list-style-type: none"> <li>About 10 billion contents specialized for hospitals/medical fields Possession of machine learning results (DB secured)</li> <li>Expertise in the field of artificial intelligence medicine</li> </ul>	<ul style="list-style-type: none"> <li>Based on the experience of providing and operating a storage system to more than 3,000 hospitals and clinics in Korea, it has a sales channel and a stable profit structure in the medical industry.</li> </ul>	<ul style="list-style-type: none"> <li>Although telemarketers and agents are separated, we are easy to use because we are integrated into a unified service that includes consultation and outbound telemarketing (marketing, sales promotion, etc.).</li> </ul>	<ul style="list-style-type: none"> <li>45 languages and a multilingual inference engine that can be exported to more than 150 countries</li> </ul>	<ul style="list-style-type: none"> <li>We provide not only chatbots but also answer services combined with voice.</li> </ul>	<ul style="list-style-type: none"> <li>Improving accuracy in existing DB through Chat GPT linkage technology, collecting learning data in various fields through refinement, related patents pending</li> </ul>	<ul style="list-style-type: none"> <li>Bridgetech is a company specializing in finance, and we provide AI services that can be used in various fields such as medical, bio, robot, and logistics (image recognition).</li> </ul>

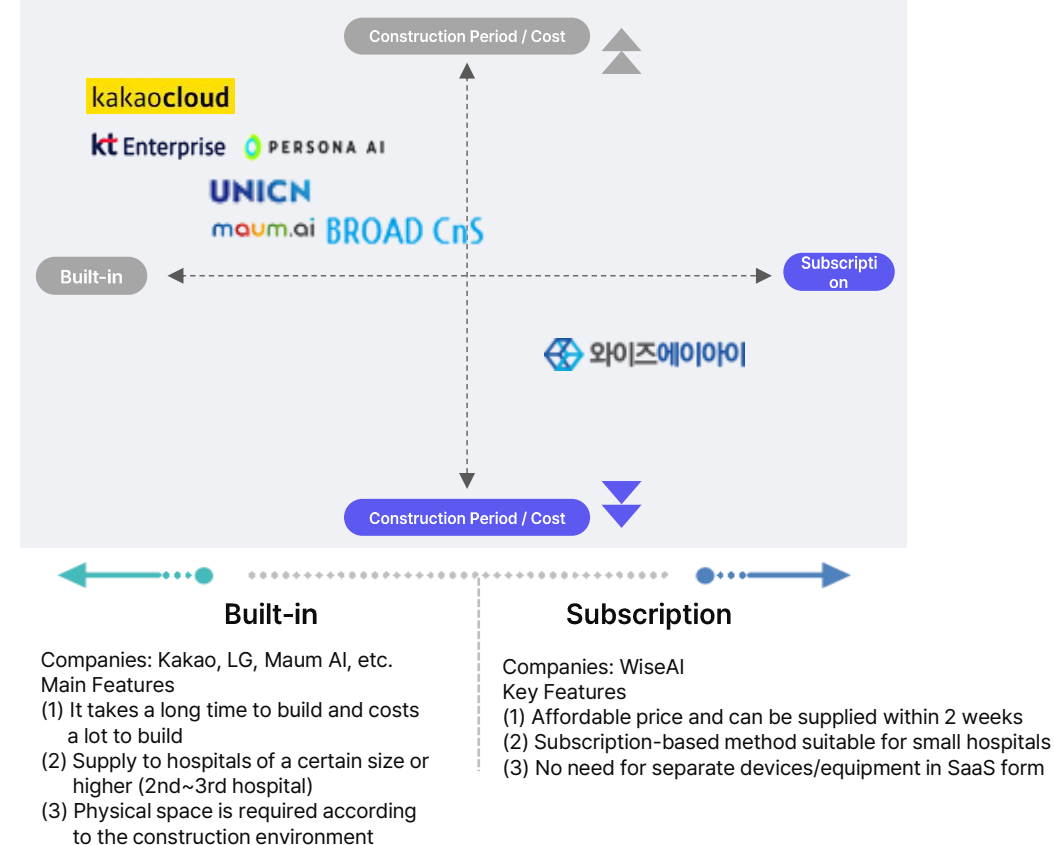
# 13. Major Competitors

Major competitors are **mostly focused on the built-in type for high-level hospitals** due to the nature of AICC, which requires reflection of customer requirements and linkage with infrastructure services. WiseAI has **developed a subscription-based service that reduces the construction period and cost based on its own technology, and can provide services not only to senior hospitals but also to primary hospitals and hospitals by department.**

## By hospital size (based on number of beds)



## Solution Type





## 14. Company Vision & Values (Social Responsibility) – Your AI for you to understand you

### Beyond work, to healing and treatment!

AI Customer Center (SAM), AI Internet Phone (Amy), AI Dental Care Platform (IU Denton),  
AI Silver Care (AMIE Alpha), AI Targeted Marketing Platform (AIMING),  
who understands you, for you, and the people who make your AI. **WiseAI**



People all over the world can easily install AI dissemination that can be used

AI, which was difficult to access due to the need for expertise, time, and a lot of money to utilize AI, can be easily supplied at a lower cost and can be easily used by anyone.

AI pursues public interest in connection with public welfare services

By providing AI to public welfare services, it connects with social welfare services such as nursing home caregivers and community centers, and eliminates welfare blind spots through continuous communication.

Counseling at school and Providing friendly AI at home

Inbound from schools, kindergartens and academies Providing guidance using response and outbound functions to provide a channel of smooth communication with families and contribute to the prevention of domestic and social violence

AI service for the socially disadvantaged

Elderly people living alone, the poor, orphans, the disabled, etc. ESG management practices that fulfill corporate social responsibility by providing more easy-to-use and affordable services for the socially disadvantaged.

AI service that can diagnose/care non-face-to-face for each disease

Not only dementia, but people all over the world Specialist treatment for various diseases Providing AI services where possible. Experts Top 10 diseases that can be used for you AI content development is being promoted.

"We will move forward as a company that takes the lead in realizing social values in line with the policies of the era of daily AI nationwide."

# 15. IFRS Conversion and PA Preparation

We are preparing to switch to International Financial Reporting Standards (IFRS) for listing, and we are in the process of conducting PA (Private Accounting) by an external professional agency.

삼일표준계약서-IFRS 도입 전문용역

## 표준용역계약서

주식회사 와이즈에이아이(이하 “갑”이라 한다)와 삼일회계법인 (이하 “을”이라 한다)은 “갑”의 국제재무보고기준(이하“IFRS”라 한다) 도입을 위하여 아래와 같이 전문용역계약을 체결하기로 하고, 이를 증명하기 위하여 이 계약서 2 부를 작성, 쌍방 기밀일인한 후 각각 1 부씩 보관하기로 한다.

삼일표준계약서-IFRS 도입 전문용역

### 제 1 조 (계약의 목적)

본 계약은 “을”이 “갑”에 제공하는 용역의 범위, 기간 규정하고 쌍방이 계약서의 각 조항을 성실히 이행함을

### 제 2 조 (용역의 범위)

① 본 계약에서 “을”이 수행할 용역의 범위는 IFRS IFRS 적용에 대한 업무로 아래와 같다.

1. 전환일(2023 년 1 월 1 일) ~ 제척일(2024 년 1 월 1 일) 사업의 종료 시점을 의미함)의 IFRS 전환

상기 업무를 수행하기 위한 재무제표 작성과 적유치에 대한 책임은 “갑”에게 있다.  
② 동 업무는 “갑”의 재무정보에 대하여 회계·재무제표 등에 대한 검토업무기존을 적용한 것. 아니므로 감사 또는 검토 의견을 포함한 어떠한 파  
③ 동 업무는 “갑”의 제반 법규의 불이행·허위 또는 방지하거나 발견하는 것을 목적으로 하지 않는다. 5 제공받은 회계에 관한 장부와 서류 등 검토의 대상·신뢰하며, “갑”의 임직원 또는 제 3 자에 의한 위조, 대한 조사절차는 “을”의 업무범위가 아니다. 따라서 3 자의 사기나 또는 다른 사람의 허위진술을 적발할

### 제 3 조 (계약당사자의 책임)

① “갑”은 용역 수행에 필요한 모든 정보를 용역에 제공하고, “을”의 용역 수행에 신의·성실하게 협조하여야 한다.  
② “을”은 “갑”이 제공한 정보를 근거로 신의·성실하게 용역을 수행하여야 한다.  
③ “갑”은 “용역”과 관련한 모든 관리와 경영 의사 결정을 내리고, 용역을 감독할 책임자를 지정해야 하며, 본 계약 중에 협의된 실행 과정을 이행할 책임 및 용역 또는 문서를 사용함으로써 생긴 결과에 대한 책임을 진다.

### 제 4 조 (용역의 산출물)

① 본 용역을 통해 다음과 같은 산출물이 갑에게 제공된다.

[산출물 #1] 전환일(2023 년 1 월 1 일) ~ 제척일(2024 년 1 월 1 일)로 2023 년 12 월 31 일 사업의 종료 시점을 의미함.) “갑”의 IFRS 전환 개별재무제표 정산표와 주석 Package  
[산출물 #2] 제척일(2024 년 1 월 1 일) ~ 2024 년 6 월 30 일 “갑”의 IFRS 전환 개별재무제표 정산표와 주석 Package  
[산출물 #3] 전환일(2023 년 1 월 1 일) ~ 제척일(2024 년 1 월 1 일)로 2023 년 12 월 31 일 사업의 종료 시점을 의미함.)의 IFRS와 Korean-GAAP의 차이에 대한 조정내역(역외과일 형식) 및 Conversion checklist  
[산출물 #4] 회계기준 차이분석을 통한 상세 Issue 분석서

② 본 계약에 따라, “갑”은 “을”에게 지급해야 할 금액 전부를 지급하는 것을 전제 조건으로 “갑”을 위해 마련되고 전달된 모든 유형의 문서 자료를 소유한다.  
③ 본 건 서비스의 산출물에 삼일이 본 계약 이전 또는 그 결과로 발견, 창출, 개발한 기술, 노하우, 전문지식, 아이디어, 개념, 방법, 기술, 절차, 소프트웨어, 자료, 정보 등 “을”의 지적재산권에 속하는 내용이 불가분적으로 포함되어 있는 경우, 당해 지적재산권에 여전히 “을”의 소유에 속하며, “갑”은 내부적인 업무목적상 위 산출물에 포함되어 있는 “을”의 지적재산권을 별도의 로열티나 대금을 지급하지 아니하고 사용할 수 있는 (이)독점적 사용권만을 부여 받는다.  
④ 모든 산출물은 “갑”의 내부 사용과 아독을 목적으로 한다. “갑”은 “을”의 사전동의 없이 제 3 자에게 용역의 산출물에 접근할 수 있도록 권한을 부

## 용역계약서

주식회사 와이즈에이아이(이하 “갑”이라 함)은 삼일회계법인(이하 “을”이라 함)과 재무결산지원 업무와 관련하여 2024 년 월 일자로 다음과 같이 용역계약(이하 “본 계약”이라 함)을 체결한다.

### 제 1 조 목적

“본 계약”의 목적은 “갑”의 재무결산지원 업무와 관련하여 “을”이 “갑”에게 전문용역을 제공하는데 그 목적이 있다.

### 제 2 조 용역의 범위 및 수행절차

“본 계약”에 따라 “을”이 “갑”에게 제공할 용역(이하 “본건 용역”)이  
1. 와이즈에이아이의 2024 년 기초, 2024 년 반기 및 202 재무결산지원 자료  
2. 기업재무제표에 대한 기밀감시인 대응 지원

### 제 3 조 용역산출물

“본건 용역”을 통하여 “을”이 “갑”에게 제공 예정인 산출물은 다음과  
1. 와이즈에이아이의 2024 년 기초, 2024 년 반기 및 2024 년 기  
2. 주요 Accounting Issue 예제

### 제 4 조 일정

① “본건 용역”의 기간은 계약체결일로부터 2025 년 2 월 28 일까지  
② “을”은 “을”이 통제할 수 없는 사유로 인하여 위 일정이 지연되  
“갑”의 책임 있는 사유 또는 “을”의 책임 없는 사유로 인하여 “갑”에게 추가비용을 청구 할 수 있다.  
③ “본 계약”이 체결되기 전에 “본 계약”과 관련하여 “을”이 수주 계약”의 효력이 미친다.

### 제 5 조 용역수행팀

① “본건 용역” 집행은 상무이사와 주도로 수행한다.  
② “을”은 필요한 경우 위 사항에 관하여 능력과 경험을 갖춘 다른 사람으로 위 인원을 대체할 수 있다. 단, 이러한 경우 “을”은 사전에 “갑”에게 통보 한다.

### 제 6 조 보수

① “을”에 대한 보수의 상세 내역과 기타 지급조건은 다음과 같다

구 분	지급기한	금 액
착수금	2024 년 9 월 30 일	₩ 7,000,000
중도금	2024 년 11 월 30 일	₩ 7,000,000
잔 금	2025 년 2 월 28 일	₩ 6,000,000

② “을”은 제1항의 보수 외에 본 계약에 따른 업무수행과 관련하여 발생하는 실제 발생적 비용을 “갑”에 별도로 청구하며, 이 경우 “갑”은 해당 비용을 지급하여야 한다.  
③ 제1항의 규정에 의한 착수금·중도금·잔금지급 시 세법에서 정한 부가가치세를 가산하여 지급한다.  
④ “을”은 보수, 비용, 세금을 포함(이하 “청구금액”이라 함)한 지분장구서를 “갑”에게 교부하여야 한다.  
⑤ 용역 종료 후 본 계약 제2조에 규정된 업무와 관련하여 “갑”에 대한 “을”의 추가적인 업무가 발생하는 경우 또는 “을”이 용역수행기간 중 본 계약에 대한 제언시점에 의한 제1항 대비 추가적인 시간 또는 인력을 투입하여야 하는 경우에는 “갑”은 “을”에게 “을”이 추가 투입한 시간 또는 인력에 대한 보수 및 비용을 별도로 지급한다. 다만, 이에 따른 보수금액은 “갑”과 “을”이 본 계약에서 정한 보수를 기준으로 상호합의에 의하여 정하는 것으로 한다.

### 제 7 조 “갑”의 경영자 역할 수행

① “갑”은 “본건 용역”의 수행 방향 설정 및 감독 등 주요 의사결정을 제공할 권한 및 책임이 있는 관리자를 지정하여야 한다.

- Contract name: Consultation service contract for the introduction of international financial reporting standards
- Purpose of contract: Initial IFRS application related to the introduction of IFRS
- Contract Period: October 1, 2024 ~ March 31, 2025
- Counterparty: Samil PwC

- Contract name: Financial settlement support and external auditor response service contract
- Purpose of contract: Provision of financial settlement support and advisory services
- Contract period: September 30, 2024 ~ February 28, 2025
- Counterparty: Samjong Accounting Firm

## 16. Signed a sponsor contract for listing on the KOSDAQ market

Next-Generation Communications Platform WISEAI

In September 2023, we signed a contract with Korea Investment & Securities as a representative sponsor for listing on the KOSDAQ market, and we are in full swing with an initial public offering (IPO) for a special technology listing.

코스닥시장 상장을 위한  
대표주관회사 선정계약서

발행회사 : 주식회사 와이즈에이아이

대표주관회사 : 한국투자증권 주식회사

주식회사 와이즈에이아이(이하 "갑"이라 한다.)와 한국투자증권 주식회사(이하 "을"이라 한다.)는 "갑"의 코스닥시장 상장을 위한 대표주관회사 선정계약을 다음과 같이 체결한다.

### 제 1 조 (계약의 내용)

"갑"은 "을"을 "갑"의 코스닥시장 상장을 위한 대표주관회사로 선정하며, "을"에게 "갑"의 코스닥시장 상장을 위한 주위의 인수를 의뢰한다. "을"은 "갑"의 코스닥시장 상장을 위한 대표주관회사로서 "갑"의 코스닥시장 상장을 위한 주위를 인수하며, "갑"의 코스닥시장 상장을 추진함에 있어 대표주관 업무를 수행한다.

### 제 2 조 (경쟁관리절차, 세부 및 최대관리 상태에 대한 제도 및 범위)

"을"은 본 계약 후 "갑"의 코스닥시장 상장 추진을 위해 "갑"의 경쟁관리절차, 세부 및 최대관리절차(이하 경쟁관리절차 등), 발행회사 및 그 최대주주 등에 대한 정보, 경영 정보 및 경영 전략과 관련하여, 그 사항을 코스닥시장 상장 시점에서의 상장제시회사 정구서 반영하여야 한다.

### 제 3 조 (자료의 제공)

"을"은 제2조의 사항을 알리기 위해 필요하다고 인정되는 다음 각호의 자료의 제출을 "갑"에게 요구할 수 있으며, "갑"은 특별한 사유가 없는 한 이에 응하여야 한다.

1. 조직도, 이사회 의사록 및 주주총회 의사록
2. 회계감사에 관한 자료
3. 자금조달 및 사용실태 현황 자료
4. 재무상태표, 손익계산서 및 부속명세서
5. 특수관계인과의 거래현황 자료

- 1 -

### 와이즈에이아이, 한국투자증권 주관사 선정... IPO 본격화

입력 2023.09.18. 오후 2:07 기사원문

김찬미 기자

1 댓글

기사 추가



와이즈에이아이  
WISEAI

(출처=뉴스시스/NEWSIS) / 사진=뉴스시스

[파이낸셜뉴스] 인공지능(AI) 플랫폼 전문기업 와이즈에이아이(이하 와이즈에이아이)가 초격차 기술특례를 통한 기업공개(IPO)를 본격화한다. 와이즈에이아이는 한국투자증권과 코스닥 시장 상장을 위한 대표 주관사 계약을 체결했다고 18일 밝혔다.

지난 2020년 설립한 와이즈에이아이는 다국어 추론엔진과 AI 통신프로토콜(SIP) 기술 등 보유 중인 고유 AI 기술을 활용해 다양한 AI 고객 응대 플랫폼을 개발·공급 중인 기업이다. 대표적으로 고객의 응대와 예약을 대신 관리해 주는 AI 고객센터(AICC) 플랫폼 '뽀뽀(SSAM-Verse)'가 있다.

뽀뽀는 AI 클러스터(인·아웃바운드 콜)를 비롯, AI 홈페이지, AI 챗봇, AI 로봇(LG 클로이 가이드봇) 등 여러 AI 서비스가 포함된 종합 솔루션이다. 뽀뽀는 높은 답변 성공률을 바탕으로 다양한 고객사에 공급되고 있다. 현재 뽀뽀는 70여개가 넘는 학습데이터를 축적했으며, 답변 성공률은 95.9%에 달한다.

- Contract name: Contract for selection of representative sponsor company for listing on KOSDAQ market
- Purpose of contract: Selected Korea Investment & Securities as the representative host company for listing on the KOSDAQ and performed the representative supervision work in promoting the listing on the KOSDAQ market.
- Contract period: September 18, 2023 ~ until the date of filing of the securities report
- Counterparty: Korea Investment & Securities

- Source: (Newsis) WiseAI, selected as the organizer of Korea Investment & Securities... IPO in full swing 2023.09.18.

# 17. Promotion of participation in exhibitions

NO.1 AI Communications Platform WISEAI

We have participated in representative dental exhibitions/conferences such as the Korean Society of Oral and Maxillofacial Implantology (KAOMI) and the Korean Society of Orthodontics, and are attracting great attention by operating our own exhibition booths and promoting the DentOn service that helps hospitals operate. By the end of 2024, it plans to participate in a number of major dental-related exhibitions such as the Korean Society of Dental Prosthodontics and YESDEX.

## 와이즈에이아이 AI 고객관리 플랫폼 '덴트온' 연이은 호평 세레

이가영 기자 young@sda.or.kr | 등록 2024.10.21 07:58:08 | 제1085호

개원의 호응 속 KAOMI-교정학회 작품 성공 마무리



▲ KAOMI 행사를 회장이 와이즈에이아이 송형석 대표에게 감사패를 전달했다(사진제공, 와이즈에이아이).

[치과신문, 이가영 기자 young@sda.or.kr] 인공지능(AI) 플랫폼 개발사 와이즈에이아이가 지난 10월 13일, 대한구강악안면임플란트학회(회장 황재홍, 이하 KAOMI) 추계학술대회와 함께 진행된 기자재전시회에서 큰 관심을 받으며 개원의들의 발길을 사로잡았다.

국내 의료 및 헬스케어 기업 등 40여개사가 참가한 이번 전시회에서 와이즈에이아이는 AI 고객관리 플랫폼 '덴트온' 서비스의 AI 플랫폼 시연과 이벤트를 선보이며 이목을 끌었다. 앞서 지난 10월 10~11일 양일간 서울 코엑스에서 열린 대한치과교정학회(회장 김정기, 이하 교정학회) 정기학술대회 전시회에서도 호응을 얻은 바 있다.

뉴스시스 + 구독

## 와이즈에이아이, KAOMI 추계학술대회·치과기자재 전시회 성료

입력 2024.10.14 오후 1:53 · 수정 2024.10.14 오후 1:54 · 기사원문

김경택 기자 TALK

추천 댓글

가



[서울=뉴스시스] 김경택 기자 = 인공지능(AI) 플랫폼 개발 전문기업 와이즈에이아이는 대한구강악안면임플란트학회(KAOMI)가 주관하는 '2024 추계학술대회·치과기자재 전시회'에 참가해 인공지능(AI) 덴탈케어 플랫폼 '덴트온(DentOn)'의 소개 파트너링 미팅을 진행했다고 14일 밝혔다.

회사 측에 따르면 이번 KAOMI 추계학술대회는 전날 서울 가톨릭대 서울성모병원 옴니버스파크에서 개최됐다. 임플란트 치의학에서 발생하는 임상적 문제 해결을 주제로 다양한 강연이 이어졌다. 학술대회와 함께 40여개의 국내 의료·헬스케어 기업이 참여한 치과기자재 전시회도 동시에 진행됐다.

와이즈에이아이는 자체 전시 부스를 운영하며 치의학계 종사자, 관련 업계 기업들을 대상으로 덴트온의 소개와 AI를 활용한 플랫폼 서비스 시연 등을 선보였다. 덴트온은 뛰어난 효율성 기반 현장에서 병의원장들의 높은 관심을 받으며 큰 주목을 끌었다는 게 회사 측의 설명이다.

송형석 와이즈에이아이 대표는 "이번 추계학술대회에서 회사의 우수한 기술력과 서비스를 소개할 수 있어 기쁘다"며 "KAOMI를 포함, 최근 서울 코엑스에서 열린 대한치과교정학회 정기학술대회 등 다양한 학술대회에서 덴트온을 소개하며 서비스를 널리 알리고 있다"고 말했다.

- Source: (Dental Newspaper) WiseAI's AI customer management platform 'DentOn'

has received successive favorable reviews 2024.10.21.

- Source: (Newsis) WiseAI, KAOMI Fall Conference and Dental Equipment Exhibition

Successfully Completed 2024.10.14.